



KIRK ALARIC S. HERRERA

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PROFESSIONAL SUMMARY

Dynamic and experienced Bar Manager with a proven track record of enhancing customer experiences and driving sales in fast-paced environments. A creative leader with extensive knowledge of coffee drinks, staff training, and inventory management, committed to fostering a vibrant and welcoming atmosphere.

EXPERIENCE

Crome London June 2024 - Present

Barista Manager

- Maintaining up to date standards and supervised everything happening in my bar
- Oversea daily operations of the bar, ensuring high-quality service and customer satisfaction.
- Develop innovative coffee drinks and mock tails menu.
- Train and mentor staff, fostering a collaborative and efficient team environment
- Teaching basic latte arts
- Foreseeing stock-tale for the whole month
- Managing Customer's complain with a proper manner
- Managing Card and Cash Payments
- Knowledge of using POS system
- Basic and Advance maintenance of equipments
- Monthly Report
- Making proper Scheduling for the staffs
- Giving briefing everyday before service starts
- Advance Latte Art Knowledge

EL&N London April 2023 – May 2024

Barista Supervisor

- Maintaining up to date standards and supervised everything happening in my bar
- Training new staff for operations and proper handling of the coffee and equipments
- Teaching basic latte arts
- Assisted in managing bar operations, maintaining Inventory and ensuring compliance with health regulations
- Led a team of Barista, implementing training programs focused on customer satisfaction.
- Foreseeing stock-tale for the whole month
- Managing Customer's complain with a proper manner
- Managing Card and Cash Payments
- Knowledge of using POS system
- Basic maintenance of equipments
- Monthly Report
- Making New Drinks for the Restaurant
- Making proper Scheduling for the staffs
- Giving briefing everyday before service starts
- Making sure every equipments is working properly
- Advance Latte Art Knowledge

Joe's Café London June 2022- March 2023

Barista Supervisor

- Maintaining up to date standards and supervised everything happening in my bar
- Training new staff for operations and proper handling of the coffee and equipments
- Teaching basic latte arts
- Foreseeing stock-tale for the whole month
- Managing Customer's complain with a proper manner
- Managing Card and Cash Payments
- Knowledge of using POS system

- Basic maintenance of equipments
- Monthly Report
- Making New Drinks for the Restaurant
- Making proper Scheduling for the staffs
- Giving briefing everyday before service starts
- Making sure every equipments is working properly
- Advance Latte Art Knowledge

Joe's Café London September 2021- May 2022

Senior Barista

Joe's Café London October 2020- August 2021

Barista

Joe's Café London September 2019- September 2020

Junior Barista

Joe's Café London June 2019- September 2019

Waiter

SKILLS

- Beverage Creation
- Team Leadership and Training
- Customer Relationship Management
- Inventory and Cost Control
- Strong analytical and observations skills
- Ability to perform each essential duty and satisfactory
- Efficient even working under pressure
- Proficient computer skills with Microsoft office
- Latte art basic and advance

- Full knowledge of specialty coffee

EDUCATION

BS in Aeronautical Engineering (under grad)

University of Perpetual Help Las Piñas Campus

SY 2015-2016

Pacita Complex National High School

SY 2011- 2015

Kamuning Elementary School

SY 2005-2011

AWARDS AND ACKNOWLEDGEMENTS

- Certificate in **FOOD AND SAFETY LEVEL 2**
- Certificate in **FIRST AID AWARENESS**
- Certificate in **HEALTH AND SAFETY LEVEL 2**
- Certificate in **FOOD ALLERGENS**
- Certificate in **CAFÉ CULTURE: COUNTER SERVICE**
- Certificate in **PCI DATA SECURITY STANDARDS**
- Certificate in **COSHH: WORKING WITH HAZARDOUS SUBSTANCES- UK**
- Certificate in **DATA PRIVACY FOUNDATION**
- Certificate in **BAR STOCK CONTROL**

PERSONAL INFORMATION

Date of birth : February 10, 1997

Marital Status : Single

Nationality : Filipino

Age : 27 years old

Character Reference

Excellent references are available upon Request

I hereby certify that above information is true and correct to the best of my knowledge.

KIRK ALARIC S. HERRERA