



Sujisha M B

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[LinkedIn Profile](#)

TOP SKILLS

Product Management
Project Management
Agile Scrum
Software Quality Assurance

TECHNICAL SKILLS

- MS Office Suite
- Agile & Waterfall
- MS SQL
- PowerBi
- Software Testing (Black Box)
- HP Quality Center /ALM
- Soap UI 2.5/4.0, Postman
- JMeter

LANGUAGES

- English (Professional Working)
- Malayalam (Native or Bilingual)
- Hindi (Limited Working)
- Tamil (Native or Bilingual)

CERTIFICATIONS

- ISTQB Foundation Level Certified by ISEB UK
- Scrum Fundamentals Certified (SFC)
- Introduction to Project Management
- Agile Project Management: Scrum

SUMMARY

As a seasoned professional with over 16 years of experience, I have a proven track record of success in the Information Technology and services industry. My expertise includes Product Management, delivery management, business support, Client Relationship management, and quality assurance. I have worked across various domains, such as US Healthcare, Broadcasting, Banking, and SAP CRM, honing my skills and gaining valuable insights into different industries.

PROFESSIONAL EXPERIENCE

CareCentra India Pvt Ltd (previously Scriplogix Analytics Pvt Ltd)

Associate Product Manager

Feb 2021 - Present

Quality Control Lead / Senior Consultant Quality

Feb 2017 – Feb 2022

Test Yantra Software Solutions India Pvt Ltd

Senior Test Engineer

May 2015 – Feb 2017

Cognizant Technology Solutions India Pvt Ltd

Associate

May 2007 – June 2014

Roles & Responsibilities:

- Demonstrated end-to-end ownership of CareCentra's Digital Health assistant, which included a market-facing app called MyMoBeMap based on BJ Fogg's Behavior Framework and Noble Laureate Richard Thaler's Nudge Theory, a patient management portal, and multi-channel patient communication capabilities and PowerBi dashboards, from long-term product strategy to successful execution.
- Successfully implemented the following digital solutions at major healthcare systems in the US,
 - a) Clinical Trial for Medication Adherence in Heart Patients
 - b) Clinical trial for Prevention of Pre-term Birth risk,
 - c) Digital care journey for Healthy Maternity Programs
 - d) Digital care journey for managing lifestyle in Type 1 Diabetes, Type 2 Diabetes, and Pre-Diabetes patients.
 - e) Digital care journey for Respiratory program for COPD and Asthma patients involving biosensor devices.
- Leading the product development process from ideation to launch, ensuring alignment with business objectives, user needs, and market trends.
- Developing and maintaining the product roadmap, backlog, and user stories, ensuring a clear prioritization of features and requirements based on business value and user feedback.
- Working closely with cross-functional teams, including designers, developers, and QA analysts, to define, plan, and execute product releases on time.
- Collaborating with stakeholders, including customers, executives, and partners, to understand business needs and provide regular product updates and performance metrics.

Step by Step with Examples

- Become a Product Manager

HONORS – AWARDS

Associate of the Quarter
Associate of the Month
Best Team
Client BSKYB Appreciation

EDUCATION

Bachelor of Science
(Mathematics)
University of Madras

CLIENTS

- Intermountain Healthcare Hospital
- US Veterans Health Administration
- Baylor Scott & White Hospital
- AstraZeneca
- BayCare Health Systems
- Altisource
- Sapient
- Optum Insight India (Advisory Board Company (ABCO))
- Dun & Bradstreet
- Imagine Communications UK (Harris Corporation)
- BB&T (US Bank)
- SAP Labs

- Continuously refining the product vision and strategy based on user feedback, market trends, and business goals.
- Mentoring and coaching team members, fostering a culture of innovation, collaboration, and customer-centricity.

Previous Roles:

- Demonstrated consistent leadership in delivering projects on-time with low-severity defects in production.
- Worked onsite for 2 months during the Knowledge Transition Phase in the UK and for 3 months as a replacement for the onsite QA Lead during her vacation.
- Gathered requirements and provide optimal solutions and ideas based on customer needs.
- Reviewed and provided suggestions to the design team for UI/UX.
- Coordinated with Domain & Technical teams to ensure a clear understanding of business requirements.
- Handled QA activities for projects across various clients and provided work effort estimations for testing projects as input to larger project schedules.
- Performed black box testing for web, android, and iOS versions of the product, validated visual reports based on MicroStrategy, PowerBI, and Tableau, and provided requirements for data visualizations using the PowerBI tool.
- Conducted load testing for web applications and apps using JMeter, validated machine learning, and AI-based algorithms involving volumes of data.
- Collaborated effectively with all teams and business users throughout the project cycle.
- Reviewed and signed off on all testing activities and deployment documents for each release, organized and supported beta acceptance testing for clients.
- Mentored the team, and helped them solve problems and make decisions.
- Derived quality metrics and presented the effectiveness to the management team.