

Syed Ather Hasan

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Profile

As a highly accomplished IT Security Professional, System and Server Administrator with over 19 years of experience, I excel at managing critical infrastructure for financial services, utilities, and retail industries. My extensive expertise in Email & Web Security, O365, Microsoft Exchange, Azure, Active Directory, Windows Servers, Antivirus, System Center suite, Blackberry, MDM, Proxy, SAN, Backup Solutions, DNS, and Administration is a testament to my exceptional proficiency in the field.

With a focus on Network/Systems and an MS in IT from Preston Institute of Management Science & Technology, I am a reliable and skilled IT professional. I actively prioritize seamless system operation, technical issue resolution, and innovative solution implementation to meet and exceed business requirements. My proven track record of achieving these goals through the use of active and dynamic problem-solving techniques sets me apart as an exceptional candidate for any IT Security Professional position.

Work Experience

05/2022 – PRESENT MANAMA, BAHRAIN

Security Operations Engineer American Express Middle East

- Implemented and managed event and SIEM systems to ensure efficient and effective event management.
- Oversaw identity and access management protocols, ensuring secure and controlled access to resources.
- Developed and maintained infrastructure protection measures to safeguard against unauthorized access and potential threats.
- Conducted thorough risk and control assessments, identifying and mitigating potential security risks.
- Managed threat and vulnerability assessments, implementing proactive measures to prevent security breaches.

Work Experience

- Conducted security engineering activities, ensuring the overall security of the organization's systems and applications.

07/2014 – 05/2022 MANAMA, BAHRAIN

Technical Services Analyst American Express - Middle East

- Proficient in managing Microsoft Active Directory, Microsoft Windows Server 2008, 2012, 2016, 2019 and Microsoft Exchange 2010 & 2016.
- Expertise in managing security systems such as Cisco Email Security Appliance, Forcepoint DLP, Forcepoint Web Security, and Forcepoint Email Security.
- Skilled in managing virtualization technologies such as VMWare and Veritas Enterprise Vault.
- Proficient in managing enterprise-level tools such as ManageEngine Desktop Central, Password Manager Pro, MDM, Automic Dollar Universe, KEMP Load Master, and Veeam Backup & Replication.
- Experienced in managing SFTP Servers, IBM TSM, Microsoft SQL Server, Microsoft SCCM, IBM SAN, IBM VTL, and Airwatch MDM.
- Proficient in all aspects of technical service analysis, including troubleshooting and problem resolution.
- Demonstrated ability to handle multiple projects simultaneously while meeting all deadlines.

08/2012 – 07/2014 KARACHI, PAKISTAN

Assistant Manager - Enterprise Technology Services K-Electric

- Microsoft Exchange 2010.
- Active Directory and Domain Controllers on Windows 2008 R2.
- Cloud Computing using SCVMM and Hyper-V.
- AD Policy Management.
- Microsoft Forefront TMG.
- Antivirus Management.
- Blackberry Enterprise Server.
- System Center Configuration Manager.
- System Center Virtual Machine Manager.

Work Experience

- Terminal Servers services.
- Hardware Monitoring (IBM Blade Centers, SAN, Power Servers, Rack Servers, Dell and HP Servers)

06/2011 – 08/2012 KARACHI, PAKISTAN

System Administrator Burj Bank Limited

- Successfully implemented and managed Microsoft Exchange 2010 for the organization.
- Spearheaded virtualization with VMware, resulting in improved performance and cost savings.
- Coordinated the cross-forest migration of AD/Exchange 2010, ensuring minimal downtime and seamless transition.
- Successfully deployed BlackBerry Enterprise Server, enhancing communication and collaboration across the organization.
- Led the integration of Western Union, resulting in streamlined operations and increased efficiency.
- Established Disaster Recovery set up, ensuring business continuity in the event of any unforeseen circumstances.
- Managed and maintained Microsoft CRM Dynamics, enhancing customer satisfaction and improving business operations.
- Implemented Microsoft Forefront TMG and System Center Data Protection Manager, resulting in a secure and

04/2009 – 06/2011 KARACHI, PAKISTAN

System Administrator KASB Bank Limited

- Planned and executed the successful migration of 35 workgroup branches to a new domain.
- Led the team responsible for the migration of the Core Banking System from PIBAS Plus to MISYS.
- Deployed Windows 2008 Based Domain Controllers for improved system performance.
- Managed the deployment and maintenance of Live Communication Server 2005 to facilitate instant messaging.
- Deployed and maintained the Blackberry Enterprise Server to ensure seamless communication across the organization.
- Implemented Windows Server Update Services for improved system security and management.
- Successfully deployed Microsoft Application Virtualization and System Center Virtual Machine Manager to create a virtualized environment via Hyper-V.
- Implemented Data Center Virtualization to optimize system performance and reduce costs.
- Deployed and managed AdventNet Applications Manager to monitor data center and branch servers.
- Managed Active Directory with AdventNet AD Manager to ensure seamless access to resources across the organization.

Work Experience

- Collaborated with Network Security Team to deploy Iron Mail to enhance network security.
- Successfully deployed System Center

12/2006 – 04/2009 KARACHI, PAKISTAN

Officer IT Operations KASB Bank Limited

- Lead and direct a team of IT Shift Operators in daily operations.
- Conduct regular health checks and monitoring of physical servers, operating systems, and other devices.
- Install hardware servers and operating systems in the data center.
- Manage equipment procurement for the data center.
- Implement email archiving procedures to ensure data security and compliance.
- Monitor and maintain network connectivity and performance for KASB Bank branches.
- Monitor ATM links and services, taking appropriate action as needed.
- Provide first and second level support to help desk callers.
- Ensure the smooth and accurate operation of the automotive backup system in both data centers on a daily basis.

04/2005 – 12/2006 KARACHI, PAKISTAN

Manager MIS Mothercare Pakistan

- Provide first-line technical support to end-users for all software and hardware in the office.
- Monitor and maintain the network, including server logs, backup, and anti-virus software.
- Maintain user administration on all major systems in the office.
- Assist in the implementation of IT projects.
- Research and test new software, hardware, and services.
- Ensure the smooth operation of all major systems, including POS, Internet, ISA Server, MDAemon, Website, Track & Trace System, etc.
- Document standard operating procedures, tips and tricks, and best practices.

04/2004 – 04/2005 KARACHI, PAKISTAN

Asst. Network Administrator LG Electronics

- Streamlined network monitoring procedures and maintained server logs, backup, and anti-virus software to ensure network security and performance.
- Successfully designed and implemented the Local Area Network (LAN) for Head Office and multiple branches of LG, including structured cabling.
- Maintained user administration on major systems installed in the Head Office.
- Provided maintenance and troubleshooting

Work Experience

support on hardware components, including printers, PCs, and network devices.

- Collaborated with the IT Manager and Network Administrator to assist with high-level technical issues.
- Active Verbs: Streamlined, maintained, designed, implemented, maintained, provided, collaborated
- Provided first-line support to end-users on all installed software and hardware.
- Monitored network performance to ensure its smooth running, including the maintenance of server logs, backup, and

Education

05/2002 – 05/2004 KARACHI, PAKISTAN

MS (IT) | MS (IT)
Preston Institute of Management Science & Technology

01/2001 – 04/2002

Diploma in Web Mastering & E-Commerce
Sind Board of Technical Education

2001 – 2002

1-Year Course in Web Presentation
Operation Badar

1998 – 2001

B.Com
University of Karachi

1995 – 1998

Intermediate
Board of Intermediate Education Karachi

1993 – 1995

Matriculation
Board of Secondary Education Karachi

1989 – 1995

Matriculation
New Pixy Dale School

Certificates

05/2022

PCI Compliance - Foundation
Qualys

05/2022

Vulnerability Management - Foundation
Qualys

Certificates

12/2021

Microsoft Certified: Azure Administrator Associate (AZ-104)

Microsoft
H588-8837

12/2019

VMware vSphere 6.7 Foundations
VMware

09/2016

Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure

Charter Member
Microsoft

Credential ID F808-8260

04/2013

MCPS: Microsoft Certified Professional
Microsoft

02/2011

MCITP: Server Administrator on Windows Server 2008
Microsoft

01/2011

MCTS: Windows Server 2008 Network Infrastructure, Configuration
Microsoft

04/2012

Microsoft Certified Solutions Associate - Windows 2008

Microsoft
Credential ID E236-4154

★ Skills

Infrastructure Protection
Event / SIEM Management
Identity and Access Management
Threat and Vulnerability Management
Risk and Control Assessment
System Administration # Microsoft Exchange
Active Directory # Servers
Microsoft Outlook # Microsoft PowerPoint
Windows Server # Troubleshooting
Data Center # IT Operations # Virtualization
Software Installation # DNS
System Deployment # Integration
Disaster Recovery # DHCP # SAN # VPN
Administration # Printers
Technical Support # IT Management
Cloud Computing # VMware
Operating Systems # Office 365
Microsoft Azure # Antivirus # Hyper-V
Windows # Windows Server 2003
Group Policy # Blackberry Enterprise Server
Computer Hardware # IIS
Microsoft Technologies # Visio
Windows 7 # Windows Server 2012
Office 365 Administration # Networking
Hardware # CCNA # Proxy
Workstations # Private Cloud
Terminal Server # Operation # Deployment

🎯 Hobbies



Cricket



Music



Movies



Travelling