



Ali Al-Qassab

Senior ICT Manager

An experienced Information Technology Manager with a strong background in using innovative technologies and effective leadership to enhance business growth across various industries. Demonstrated success in ICT projects, infrastructure, data centers, and databases. Proficient in orchestrating with diverse teams in a global and multicultural environment. Highly skilled in adapting to and excelling with emerging technologies to drive organizational achievements.

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SKILLS

Cloud Computing

Learning Agility

Financial Acumen

Industry Knowledge

Technical Expertise

Project Management

Operational Leadership

Strategy Development

Process Reengineering

Resource Planning

Internal Auditing

Quality Assurance

Change Management

Process Improvement

Risk Management

WORK EXPERIENCE

ICT Group Manager Shaheen Group

08/2008 - Present

Manama, Bahrain

Achievements/Tasks

- Ensuring alignment between a company's strategy and its projects.
- Establishing clear priorities for a project is crucial for achieving maximum efficiency. .
- Monitoring the latest market and industry developments to confirm that the assumptions made for portfolio planning are accurate.
- Motivated and directed cross-functional teams to improve overall effectiveness and efficiency through effective communication and strategic networking.
- As an ICT Manager, my oversight included designing, deploying, and managing infrastructure, cloud computing, disaster recovery plans, and backup storage systems.
- Developed quantitative benchmarks and have been involved in transition resource and planning.
- By deeply understanding the organization's culture, systems, and processes, the internal audit function ensures that risks are mitigated, and organizational objectives are achieved through sufficient internal controls.
- Provided troubleshooting and supervision of network infrastructure, including cabling, switches, firewalls, internet connectivity, IPS, routers, LAN/WAN, and VoIP.

Lecturer & Head of Networking Team Ministry of Education

12/2006 - 08/2008

Manama, Bahrain

Achievements/Tasks

- Trained and Instructed students in computer-related topics
- Provided training to colleagues on practical applications within the educational environment
- Supported the ministry troubleshooting all PC issues in schools across the Kingdom
- Coached support team members in desktop troubleshooting while exposing them to the latest cutting-edge technology
- Managed servers and desktops, kept them up-to-date, and also tackled security issues affecting the entity Ministry of Education

ACHIEVEMENTS

Design and Deploy New Infrastructure with New Servers and Networking with a Budget of 80k

Analyse and cut-cost 50% of IT expenses

Deploy VoIP Telecommunication

PM and Administrator on In-house GPS Tracking System

ICT and Internal Auditing and Getting Certified

Expand ICT Services to Control and Manage All Branches from H/O

EDUCATION

MBA in Management Ahlia University

2011 - 2016

Manama, Bahrain

BSc. in Computer Science University of Bangalore

2000 - 2004

Bangalore, India

CERTIFICATES

Certified Ethical Hacking (CEH) (2020)

Udemy

VMware Certified Professional (2019)

NIT, Bahrain

Certified Information Systems Security Professional
(ISC2 CISSP) (2018)

Cybrary

Penetration Testing and Ethical Hacking (2018)

Cybrary

CompTIA Cloud+ (2017)

Cybrary

CISCO Certified Network Professional (CCNP) (2016)

New Horizon

Information Technology Infrastructure Library (ITIL)
(2016)

NIT, Bahrain

ICSI | CNSS Certified Network Security Specialist
(2020)

Cybrary

Certified Information Systems Auditor (CISA) (2018)

Cybrary

ICS Security – Intro and Recon (2018)

Cybrary

Virtualization Management (2017)

Cybrary

Office 365 Web Content Management / SharePoint
(2017)

Cybrary

CISCO Certified Network Associate (CCNA) (2015)

New Horizon

Project Management Professional (PMP) (2014)

NIT, Bahrain

PROJECTS

Upgrading Windows Servers to Windows servers
2022 (08/2023 - 09/2023)

ICT and Internal Auditing (05/2022 - 02/2023)

Upgrading ERP system (01/2022 - 02/2022)

Analyze Performance Management and Succession
Planning (01/2021 - 05/2021)

PM and Administrator On In-house GPS Tracking
System (03/2020 - 04/2020)

PM on VoIP Telecommunication (06/2018 - 09/2018)

CRM Training Staff (06/2017 - 10/2017)

Upgrading User PCs Windows10 (06/2016 - 08/2016)

Analyze and Cut 50% of IT expenses
(05/2015 - 08/2015)

Upgrading User PCs Windows 10 (01/2014 - 05/2014)

Upgrading Windows Servers to Windows Servers
2012 (01/2013 - 01/2013)

OnPremises MailServer (06/2012 - 07/2012)

Convert physical Servers to Virtual Machines
(05/2011 - 06/2011)

PM and Administrator for Servers Upgrading
(08/2010 - 11/2010)

Deploy ICT Policy (04/2023 - 04/2023)

Upgrade Users PC to Windows 11
(03/2022 - 04/2022)

PM on Mobile Application (05/2021 - 02/2022)

PM On Website Design And Deployment
(07/2020 - 09/2020)

Analyze Company's and Departments' Needs
(04/2019 - 10/2019)

Upgrading Windows Servers to Windows servers
2016 (01/2018 - 01/2018)

Upgrading Mail to Office365 (02/2017 - 05/2017)

Full Integration Access Between H/O and Factory
(03/2016 - 04/2016)

ERP Train Staffs (07/2014 - 08/2014)

Basic ICT Training Staff (03/2013 - 09/2013)

Upgrading ERP System (09/2012 - 11/2012)

Linux firewall Squad (10/2011 - 10/2011)

PM P2P between H/O and Factory
(02/2011 - 02/2011)

PM and Designer for Networks Upgrading
(04/2010 - 06/2010)