

Roukaya Hamdy Othman

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Objective:-

Seeking a Tele-communication Department that enable me utilize my Computer and communication skills and hances my knowledge.

Education Background:-

July 2012

Bachelor of Industrial Education Division of Tele-communication and Electronics.

Extra Courses:-

2009-2014

Communication skills, Design web pages by asp.net, CSS, JavaScript, Presentation skills, Database Management (Developer &Administrator),

MCIT (SP) Microsoft SQL Server 2012, Computer skills , C# , International computer driving license (ICDL) .

Training For 2 weeks In Sohag Central Telecom Egypt First week was about the landline and the sec. week about Optical– fiber.

Experiences:-

From 2012

- From April 2012 : Sep. 2012 Customer Service and Saler in Masrawy Tech. Company.

- From 1 Jan. 2013: 16 Nov. 2013 desk agency in Travel Agency.

- From 17 Nova. 2013: 24 Jun. 2014in MCIT Granting In Orascom for Training & Technology (OTT).

- From sept. 2014 : 2016 Customer Service in the Sohbat Elkhair charity.
- From 2016 : 2020 sales and customer service at Modern House online store.
- From 2021: Now Moderator of A Psychological Counseling Center page.
- From 2022: Sept.2022 Technical Support at Friday Group.
- From 2022 : Now payroll HR at Friday Ice Cream.

Personal Skills:-

- Creative, Self-motivated, Reliable, Dynamic.
 - Excellent Communication skills.
 - Ability to work individually and Co-Operative team member.

Team work skills:-

- collaborated with a 4 member team to reach organize and present the business plan.
- Done 3 Projects during study in my faculty about:-

1 – Alarm Circuit when Over-flow the water.

2 - Alarm circuit Give the Worker Caution when Electricity Stop.

3 – Solar cell.

Interests:-

Tennis-Table, Reading, Drawing, and saving some money, buy a simple gifts and go to the Orphanage.

Personal Information:-

Date of birth: 21, May, 1991.

Nationality: Egyptian.