

Faridul Haque

Position: People Development Manager

Functions: Training, Learning & Development, HR & Operations

Company: Express Foods Company (ALBAIK)

Languages Known: English, Arabic, Hindi & Urdu

Location: Jeddah, Saudi Arabia

Contact No.: 00966557589155, Email Address: faridulhaque95@gmail.com



Career Objective: I aspire to be a good leader by inspiring, training, learning, motivating & developing people in order to bring in positive changes.

Current Work Experience (Location: Jeddah, Kingdom of Saudi Arabia)

Company: Express Foods Company (ALBAIK)

Current Position: People Development Manager

(Previous Position Held: People Development Coach)

Department: Operations

Start Date: 8th of July 2017

(I was recruited as a People Development Coach in 2017. On the basis of my performance and achievements, I got promoted as a People Development Manager).

Accomplishments / Trainings: I am a Certified Functional Trainer. I hold International certifications of NRAEF ServSafe, NRAEF Controlling Food Service Costs, NRAEF Human Resource Management & Restaurant Supervision. I have also acquired the trainings of Train the Trainer, Training DMTTSTP, Basic & Advanced Orientation, Back to Basics - Restaurant Level Trainings, Scheduling, Coaching, Profit & Loss related.

Core Responsibilities / KPIs: Onboarding, Career Development, Engagement, Nationalization Management, Accommodation Management, Training Resources Management, Training Needs Planning, Manpower Analysis & Planning, Recruitment Interviews, Promotions, Team Retentions, Team Building & Leadership, Team Satisfaction, Conducting Behavioral, Leadership & Motivational Trainings at Management Level.

International Experience (Location: Manama, Kingdom of Bahrain)

I was appointed to handle the People Functions of Operations Department in the Kingdom of Bahrain (first International project) from December 2020 to July 2021.

Previous Work Experience (Location: Lucknow, India)

Organization: Indigo Airlines (Interglobe Aviation)

Position held: Customer Services Officer

Department: Airport Operations & Customer Services (AOCS)

Start Date - End Date: 3rd November 2016 – 31st May 2017

Accomplishments / Trainings: MICRO ACE (Airport Core Essentials) Plus, Basic ACE, AVSEC (Aviation Security), DGR (Dangerous Goods Regulations) & RAMP (Region of Aircraft Movement & Parking).

Core Responsibilities / KPIs: Reservations, check-ins, boarding, RAMP skipper, aircraft holds, BMA & BBA, announcements, departure reports, passenger service reports, wing walking, load distributions, load instruction reports, fuel chits and load & trim sheets, passenger & cargo manifests.

Education Qualifications (Universities & School)

Graduation (June 2013 – June 2016)

Course: BBA (Bachelor of Business Administration)

Institute: Integral University, Lucknow, India

Grade: 79.52%

Certification (January 2016 to June 2016)

Course: CAL (Certificate of Arabic Language)

Institute: Indira Gandhi National Open University, Lucknow, India

Grade: 89.00%

Class XII

Education Board: CBSE (Central Board of Secondary Education)

Institute: International Indian School Jeddah, Saudi Arabia

Grade: 86.20%

Year of Completion: 2013

Class X

Education Board: CBSE (Central Board of Secondary Education)

Institute: International Indian School Jeddah, Saudi Arabia

GPA: 8.4 / 10.0

Year of Completion: 2011

Technical Skills Known

- Microsoft Office: Particularly Excel, Word, PowerPoint & Outlook
- Sky Port Software / NAVITAIRE (for Passenger Check-ins), Sky Speed Software (for Ticketing & Reservations), Vedaleon Software (for Fast Baggage Drop)
- iVision Software (Attendance Record Software)
- Basic knowledge of Computer Programming Languages like HTML, ASP & VBScript
(I had created a school website using the computer languages and Macromedia Flash 8 as a part of Multimedia & Web Technology Project in Class XII).

Achievements & Awards

Best Leader – Selected as the most suitable candidate to handle the first International project as a People Development Manager at Express Foods Company (ALBAIK).

Achiever of Merit - Secured highest marks in Multimedia & Web Technology subject in the AISSC, CBSE Class XII Board Examination of March 2013.

Debating Skills – Secured 2nd position in the Business Plan Departmental Competition, organized by Integral University, Lucknow, India.

Excellent Debutant – Achieved 90% at ALBAIK in my probation period.

Fabulous Debutant – Achieved at Indigo Airlines.

Best Groomed Male Employee – At Indigo Airlines, during Q1 and Q2 2016.

Participations & Certificates In - Business Seminar conducted at the school, National Conference on “Business & Public Policy Focus on Uttar Pradesh”, Workshop on Entrepreneurship Orientation, ‘Entrepreneurial Insights’ Workshop conducted by LEDMAC Limited, London, School & University debates (multilingual).

Anchoring - Organized and hosted various investiture ceremonies & farewell parties in the school & university.

Skits - Organized & presented skits on Organizational Behavior & Consumer Behavior during graduation.

Personal Information

Place of Birth: Jeddah, Saudi Arabia

Nationality: Indian

Religion: Islam

Marital Status: Married

Father’s Name: Mr. Muhammad Imran Moinul Haque (Ex-employee of Gulf Air & Toyota)

Current Address: Al Faisaliyah District, Jeddah, Kingdom of Saudi Arabia

Residence Permit (Iqama): Valid

Driving License: Holding valid driving licenses of Saudi Arabia & India

References

1. Mr. Toufiq Siddiqui

Designation: Regional Sales Manager - WP

Company: Fursan Travels & Tourism

Contact No.: 00966569186203

Email: t.siddiqui@fursan.com.sa

Location: Jeddah, Saudi Arabia

2. Mr. Mohammad Uzair

Designation: Supply Chain Manager

Company: Nusuki – Madinah Carpet Factory

Contact No.: 00966580475130

Email: imohammaduzair@gmail.com

Location: Jeddah, Saudi Arabia