

Gofran Mohamed DiaaEldein

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Mechatronic Engineer

Dedicated and driven Mechatronic Engineering graduate with honors, poised to embark on a promising career in the field.

WORK EXPERIENCE

OhMyMi MALAYSIA • Kuala Lumpur, Malaysia • 06/2022 - 10/2022

Robot Technician

- Diagnosing and Resolving Issues
- Precision Repairs
- Accessory Maintenance and Quality Assurance
- Responsive Technical Support
- Reports

Customer Service

- Skillfully address customer inquiries and concerns.
- Efficient Online Order Management
- Personalized In-Store Support

LUXURY AVENUE • Dammam, Saudi Arabia • 07/2018 - 08/2018

Customer Service Agent

- Proficiently communicated with customers
- Methodically documented customer interactions
- Calculated and communicated service charges, collected deposits and payments, and efficiently managed billing .

EDUCATION

Master of Engineering in Mechatronic Engineering with Honours

De Montfort University • 09/2019 - 09/2023

(DUAL - DEGREE PROGRAM)

Bachelor of Engineering in Mechatronic Engineering with Honours

Asia Pacific University of Technology and Innovation (APU / APIIT) • Kuala Lumpur, Malaysia • 09/2019 - 09/2023

Foundation Degree in Engineering

Asia Pacific University of Technology and Innovation (APU / APIIT) • Kuala Lumpur, Malaysia • 09/2018 - 06/2019

SKILLS

Artificial Intelligence (AI), AutoCAD, Automation, C++, CAD/CAM Software, Communication, Customer Service, Design, Excel, Internet of Things (IoT), Leadership, Manufacturing, Mechanics, Microsoft Products, Project Management, Python (Programming Language), QA/QC, R&D, Robotics, Sales, Service, Strategy, Support, Time Management

PROJECTS

IoT Based Coal Mine Safety Monitoring and Alerting System

Asia Pacific University of Technology & Innovation (APU)

Smart Safety Helmet

Asia Pacific University of Technology & Innovation (APU)

Incentivised Smart Waste Management System

Asia Pacific University of Technology & Innovation (APU)

Glove Inspection System (AI and Machine Learning)

Asia Pacific University of Technology & Innovation (APU)

VOLUNTEERING & LEADERSHIP

APU Sudanese Society

Public Relations Secretary • 08/2019 - 08/2022

APU African Society

Event DJ • 07/2022 - 07/2023

APU African Society

Event DJ and Music Work • 07/2023 - 07/2023