

Fatiha Touiza

Casablanca, Morocco, seef, Bahrain

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Summary Motivated individual who is knowledgeable about the airline industry. Offers a strong work ethic and Motivated, services-driven personality. Looking for tole working as part of dynamic cabin crew.

Education **Mohannad 5**
Letter and human sciences. (Jan 2020 – Dec 2021)

American house
NVQ Level 1 (Jan 2018 – Dec 2018)

Experience

Sales assistant May 2022- May 2019
Andalusia.

Responsibilities:
commercial welcoming and advising customers identify the needs and tastes of customers.

Manager Of Operations. May 2019- Dec 2021
ATC.

Responsibilities:
Responsibilities of the maintenance of several departments.
Sourced vendors and suppliers for business needs and negotiated terms for optimum service delivery.

Hostess Jan 2022- Dec 2022
Jumeirah Gulf of Bahrain resort and spa

Responsibilities:
Welcoming guests to the venue and providing accurate wait times and monitoring waiting lists.
Managing reservations.

Hostess Jan 2023- Jun 2023
Elite Hotel

Skills

Communication skills	★ ★ ★ ★ ☆	Teamwork	★ ★ ★ ★ ★
Problem solving	★ ★ ★ ★ ★	Decision making	★ ★ ★ ★ ☆
Organizational skills	★ ★ ★ ★ ★	oracle fusion	★ ★ ★ ★ ★
Analytical Thinking	★ ★ ★ ★ ☆	Multi-tasking	★ ★ ★ ★ ☆
Microsoft Office Suite	★ ★ ★ ★ ★		

Languages

Arabic (Native).

English (Fluent).

French (Fluent)