

# Abdul Wahab Kamal

+966 56 259 0741 | sunnet85@gmail.com

IT & ICT in charge of providing inspired leadership for the operation and administrator and making important policy and strategic decisions, policies and procedures. Main role is to ensure a highly profitable career, Seeking a challenging job and healthy to work an environment where I can utilize my over 13 years of experience, skills, and knowledge efficiently for organizational.

## Certificates

Nutanix Hyperconverged solutions



Microsoft all products



## Expertise

- IP Phones: Avaya, Grandstream, Yealink, Mitel, panasonic and NEC.
- Access control: Viridi, Zkteco, HID, Hikvision and fingertech.
- Wireless & P2P: TP-link, D-link and Ubuntu
- Smart IOT: All smart devices.
- Access Point: All Access point.
- Hardware: Servers, Switches, Printers, Laptops

## EDUCATION

East West University of Chicago 2004 - 2007  
CIS, Computer Information and System

## EXPERIENCE

CTO, 2020 - Present

BarHash Group Of Companies IT Division KSA - Turkey

- Manage website, profile, strategy, Data center and Infrastructure for all companies of Barhash Group and end user.
- Select and implement future technologies to streamline all internal process and operations.
- Design and Implement visibility for IT, ICT, E-commerce and all other business of Barhash Group.
- Ensure IT services framework and IT security policies are up to date for Users and Data center.
- Ensure all legal and regulatory documents are filed and monitor compliance with laws and regulations.
- Manage budgeting, Operations, Projects and Company Growth.
- Identify and address problems and opportunities for the company.

Business Analyst, 2013 - 2020

Mozzotech KSA- Dubai

- Installation and configuration all it solution such as (CCTV, Networking, PBX, Datacenter, ERP, P2P, Networking).
- Managing, designing & implement Cable Trays, Cabinets, servers, switches, routers, P2P and Audio Video visual.
- Cable infrastructure implement, tagging , crimping, testing for UTP, coaxcable and fiber
- Work on with IT tickets in CRM microsoft dynamics
- Work on Hyperconverged solutions with configuration and installatiion certified by nutanix
- Monitor and analyze all reports of IT logs
- Create maintenance report for company and end user

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## Sales Account Manager, 2010 - 2013

### Mobily Etisalat ISP

- Presenting value proposition to clients via competitor and feasibility analysis.
- Acquiring and attaining new businesses on a daily basis.
- Product deal with DSL, Fiber, P2P, and GSM
- Planning for existing and future clients based on corporate needs.
- To solve problems and activation in system for GSM lines, Routers and Bills.
- Update everyday sales forecast and Sales Pipeline.
- Responsible for finding new accounts and serve a client with a principle figure and must ensure customer satisfaction,

## Pre Open IT Supervisor, 2008 - 2010

### Ramada Hotel & Suites Dammam

- Troubleshooting Printers, Computers, IP phones, Internet Wireless access points, Projectors, Server and etc.
- Repair and configure computerize Door locks and lockers
- Configuration and maintain Sun system for accounts
- Configuration and fully operate Restaurant Software Micros for Food and Beverage
- Configuration and fully operate Opera Fidelio software for Hotel Reservation.
- Configuration and operate Tele tiger billing software for hotel telephony Billing system.
- Recruit, train, manage and motivate staff.

## Field Manager, 2005 - 2007

### IHOP international house of Pancake

- Prepare reports at the end of the shift, including staff control, food control and sales.
- Repair and configure computerize Door locks and Safes.
- Coordinate the operation of the restaurant during scheduled shift.
- Ensuring that all personnel, equipment, and supplies are prepared and prepare for next day.
- Train all back-office employee for new menus and proper preparation of supply.
- Develop business processes and accounting policies
- Respond to customer queries and complaints.
- Perform Cash Receipts/Store Receipts.
- Training some staff of another department from my old experience. (Back Office. Front Office, Craft Training.

## SKILLS

Technical Proficiency		3/4
Decision-making		3/4
Work Efficiency		4/4
Communication Skills		3/4
Reporting Skills		3/4

## LANGUAGES

