

Lalita Bhondivale

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Career Objective:

Resourceful & dedicated Network Engineer with a knack for solving network related issues. Specialize in designing, implementing & troubleshooting the backbone infrastructure for a major ISP. Seeking for a creative and responsible job where I will be able to contribute to the growth of my employer with my skills and improve myself professionally.

Profile

- 6.4 years of experience in Networking (Ex: implementation, operation, configuration & monitoring).
- Knowledge and hands on experience of routing protocols like OSPF, EIGRP and BGP.
- Troubleshooting skills in areas like MPLS, Layer 2 VPN, Layer 3 VPN, Routing/Switching issues, IPSEC/DMVPN, QOS.
- Experience in configuring Silver Peak devices and better knowledge in understanding and designing network based on SP SDWAN.
- Hands on Cisco Routers- 891, 1900, 2900, 3800, 4K series, ASR-1000 series.
- Worked on Alcatel 7750-SR router.
- Hands on Juniper Routers – M7i, M10i, Mx5, Mx104, M320, Mx960, Mx480 and Switches, Cisco (1900, 2600, 2900, 4300 series), Huawei.
- Knowledge of Silver Peak SDWAN technology.
- Configuration and installation of new routers and out of band devices.
- Configuring of VPRN (VRF) services on Juniper and Alcatel PE routers for customers.
- Knowledge and understanding of routing protocols like static, BGP, OSPF, RIP, EIGRP, MPLS.
- Knowledge of Layer 2 technology: VLAN, VTP, PVST, Spanning- tree, RSTP, MST.
- Knowledge and understanding of redundancy protocols like VRRP, HSRP and GLBP.
- Knowledge of OSI model, IP Addressing, Sub-netting, DHCP, NAT, PAT.
- Configuration of IPsec, DMVPN, GRE.
- Good knowledge of SDWAN products and hands on experience on the Silver peak.
- Performing hardware shipments for SDWAN devices.
- Experience in configuring Silver peak devices and better knowledge in understanding and designing network based on SP SDWAN.
- Implementing Silver peak SDWAN networks for customer as per the required design and migration of customer networks to the same.
- Hand on experience on silver peak devices like EC-XS, EC-US, EC-S-P, and EC-M-P.
- Worked on incident management, operation, VCO velocloud Edge 510, Edge 540, Edge 520, Edge VMware, Edge 840, WLC and accounting server.
- Basic knowledge on FortiGate, Palo alto, Checkpoint, Infoblox , DDI.

Professional Experience

Cloud Support Analyst, Accenture Private Limited

2021 Nov – 2023 May

- Responsible for resolving incident on VSAT/Vessel link down and edge down alerts. Also worked on priority incidents.
- Monitoring links on VCO Velo-cloud Edge 510, Edge 540, Edge 520, Edge VMware, Edge 840.
- Resolving link issue with ISP vendors and users.

Mumbai

- Configuration on switches according to customer requirement.
- Responsible to perform changes on WLC and accounting server.
- Basic knowledge on FortiGate, Palo alto, Checkpoint, Infoblox , DDI.

NTT Global Network, Implementation Engineer

2019 May – 2021 Nov
Mumbai

- Responsible for implementing complete end-to-end Network Solutions and deployment of MPLS and Internet services for the customers.
- Implementing and troubleshooting network implementation issues.
- Responsible for interacting with internal groups, vendors and customers to coordinate the timely implementation of customer networks and data services.
- Responsible for the final installation of circuits and data services, to a great “customer satisfaction”.
- Co-ordinating with different technical teams and the customer to review the customer design and suggesting feasible technical solutions to implement.
- Manage the overall process of implementing complex, technical installations and migration of the customer services.
- Providing network support to customers. Troubleshooting real time issues, working with team and coordinating with customer and vendor.
- Troubleshooting of complex LAN/WAN infrastructure inclusive of routing protocols like BGP, OSPF, STATIC. Troubleshooting IPSEC VPN, QOS.
- Executing configurational changes on network equipment as (Cisco/Juniper/Alcatel) and when requested by customer.
- Working in Siebel ticketing system for completing orders and handover it to GOC for monitoring.
- Implementing Silver Peak SDWAN networks for customer as per the required design and migration of customer networks to the same.
- Knowledge of SDWAN products and hands on experience of the Silver Peak.
- Currently working on SP SDWAN project for one customer in which I configure the appliance as per design, upgrade the code, BIO & templates, Routing protocol like BGP & static, establishing HA connection, Flow redirection, access-list.
- Performing replacement activity from router to silver peak devices.
- Configuration of VRRP & IPSLA on Silver peak devices. Perform failover testing between two SDWAN device.

Customer Service Executive, TATA COMMUNICATIONS LIMITED

2017 Jan – 2019 May
Pune

- Configuration on Cisco 881, 2911, ISR 4331 CE Routers, Hands-on on Alcatel-lucent 7x50 PE routers – VPRN/IES, Juniper PE routers.
- Cisco, Huawei, Juniper Switches configuration.
- Support for New service configuration, Routing issues troubleshooting, Link BW Upgradation/Downgrade, Last-mile Shifting, bandwidth upgrade/downgrade as per networking requirement.
- Configuration of L3/L2 VPN and Internet services in Cisco, Alcatel as well as juniper router.
- Configuration of routing protocol (Static, EIGRP, OSPF, BGP) on Provider router as well as CE routers as per customer requirement in the project.
- Troubleshooting and resolving the customer issues related to either at routing level or at access level depending on different types of last mile.
- Configuring the managed customer router as per customer requirement which involves routing protocols, HSRP, VRRP, DHCP, NAT, Access list etc.
- Troubleshooting of issues related to INTERNET, L3VPN services, PE-CE link issues like end- to-end IP reachability, routing issue.

- Provisioning and testing of services like ILL, MPLS for enterprise, carrier and captive customers at PE and CPE end.
- CE device configuration for managed/unmanaged customers as per customer requirement.
- Planning and Performing network related daily activities like bandwidth shuffle, protocol change, topology change, pop migration.
- Configuration of active/active and active/standby setup on customer routers with performing failover on them.

Education

Bachelors Degree , MGM College of Engineering and Technology Graduated with 68%	2012 Jul – 2016 Aug Mumbai
H.S.C , Royal Junior College Achieved 81.5%	2010 Aug – 2012 Jul Mumbai
S.S.C , Adarsh Vinodini Mandal Secondary School Achieved 87.45%	2001 Jul – 2010 Jun Mumbai

Certificates

- CCNA and CCNP Certified from Tele networks Technology.
- Silver Peak SD-WAN Professional (SPSP) and Silver Peak expert (SPSX) Certified.
- Microsoft Certified: Azure Fundamentals Azure900

Languages

- English
- Hindi
- Marathi