



## HAMZA HAFEEZ

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KUWAIT CITY, KUWAIT

### “SOFTWARE QUALITY ASSURANCE ENGINEER”

#### CAREER OBJECTIVE

To accept challenging career in an organization where I can contribute my experience, expertise and talent in an environment of open communication, activity, vision and growth which can harness my intellectual property and enable me to learn new technologies and methodologies to deal with real time problems

#### SELECTED EXPERIENCE

**MASSADER CONTRACTING COMPANY || KUWAIT CITY, KUWAIT**

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*SOFTWARE QUALITY ASSURANCE ENGINEER, OCTOBER 2022 - PRESENT*

- Document bugs in JIRA and errors found during software and mobile application testing
- Perform White box and regression testing
- Perform positive and negative testing techniques
- Writing Clear, Concise and Comprehensive Test Plans and Test Cases
- API TESTIG
- Recommend improvements in software to enhance user experience
- Strong knowledge of software QA Methodologies
- Experience working in an Agile/Scrum/Waterfall development process
- Review user interfaces for consistency and functionality.
- Work with project manager to ensure that all software projects are delivered on time and within scope
- Coordinate with staff to implement project goals, as needed
- Work closely with the development team to improve existing products

**VALIS BIOSCIENCES, INC || LAHORE, PK**

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*SQA ENGINEER/PROJECT COORDINATOR, MARCH 2020 - OCT 2022*

- Document bugs in JIRA and errors found during testing
- Perform White box and regression testing
- Perform positive and negative testing techniques
- Recommend improvements in software to enhance user experience

- Review user interfaces for consistency and functionality.
- Lead the software development lifecycle to improve overall quality assurance outcomes
- Work with technology lead to ensure that all software projects are delivered on time and within scope
- Manage project lifecycle processes – design, development, testing, transition to stage, and production
- Plan sprints to understand the scope of Valis software projects
- Develop comprehensive build release documentation to be shared with clients
- Coordinate with staff to implement project goals, as needed
- Oversee variable aspects of projects and provide direct assistance to ensure timely project execution
- Manage Tasks/Stories and bugs on JIRA
- Review project implementation and gather data on project execution

## **COTTON CRUNCH, PVT LTD || LAHORE, PK**

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*E-COMMERCE MANAGER, JANUARY 2019 – MARCH 2022*

- Overseeing design and development of website
- Maintain the Cotton Crunch store website: photo database and uploading of new products, generating product descriptions, tracking inventory
- Manage online store orders and communicate with shipping/fulfillment center
- Assist in creating and sharing promotional materials through social media
- Work with graphic designers to assist with website, promotional materials, and in-store branding
- Upkeep store and physical inventory
- Product promotion through social and digital advertising
- Manage and evaluate the e-commerce operations and processes

## **TELOS SOLUTIONS, PVT LTD || LAHORE, PK**

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*ASSOCIATE SOFTWARE ENGINEER, SEPTEMBER 2018 – JANUARY 2019*

Assist the web development team with all aspects of website and application design

- Create website layout/user interfaces by using standard HTML/CSS practices
- Write well-designed, testable, efficient code by using best software development practices
- Assist with the testing and maintenance of back-end and front-end applications
- Collaborate with developers to implement new web features
- Keep up with the latest technology and programming trends
- Convert video, audio, written, and graphic components into compatible formats for the web
- Use user feedback to identify and correct problems with a client's website
- Create and maintain software documentation
- Maintain, expand, and scale the website

## **AL-HANA TECH, PVT LTD || LAHORE, PK**

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*WORDPRESS WEB DEVELOPER, JUNE 2018 – SEPTEMBER 2018*

- Meet with clients to discuss website design and function
- Design and build the website front-end
- Design and implement new features and functionality
- Ensure high-performance and availability, and manage all technical aspects of the CMS
- Help formulate an effective and responsive design, and turn it into a working theme and plugin
- Integrate WordPress themes and plugins
- Conduct website performance tests
- Troubleshoot content issues
- Conduct WordPress training with the client
- Monitor the performance of the live website
- Design and manage the website back-end including database and server integration

## EDUCATION

<b>BSCS</b>	<b>Bachelors in Computer Science</b> , May 2018 <i>Bahauddin Zakariya University, Multan, PK</i>
<b>INTERMEDIATE</b>	<b>ICS</b> , January 2011 <i>Forman Christian College A Charter University, Lahore, PK</i>
<b>Certificate</b>	<b>Amazon VA</b> , Dec 2021 <i>Nexskill, Lahore, PK</i>
<b>Certificate</b>	<b>IELTS</b> , Dec 2020 BRITISH COUNCIL, Lahore, PK
<b>Certificate</b>	<b>AutoCAD</b> , Aug 2010 <i>AUSPAK, Lahore, PK</i>
<b>Certificate</b>	<b>MS Basic</b> , June 2008 <i>LCPS, Lahore, PK</i>

## TRAININGS

<b>2022</b>	<b>ATLASSIAN (JIRA BASIC FUNDAMENTALS)</b>
<b>2022</b>	<b>SEXUAL HARASSMENT AND ABUSIVE CONDUCT PREVENTATION TRAINING</b>
<b>2021</b>	<b>CITI TRAINING</b> GCP for Clinical Trials with Investigational Drugs and Medical Devices (U.S. FDA Focus) GCP for Clinical Trials with Investigational Drugs and Medical Devices (U.S. FDA Focus)
<b>2021</b>	<b>CDISC Training</b>
<b>2021</b>	<b>21 CFR PART 11 Training</b>