

# Usman Anwar

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## Professional Summary

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### Objective

Serving ICT industry for more than 10 years, I assure to discharge my duties to complete satisfaction of my superiors.

### Key skills

Computers, Servers & Storage, WiFi, Network Switches, Routers, IPTV – OTT, CCTV VMS, OS

## Experiences

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May 2022 - Till Date	<b>Computer Technician</b> <i>Master Productions, Arad, Bahrain</i>
Nov 2018 - Feb 2022	<b>IT Manager</b> <i>The Videographers (TVG / TVGM), Lahore, Pakistan</i>
Aug 2015 - Dec 2017	<b>Network Operations Engineer</b> <i>LSS Technologies WLL, Al Manama, Bahrain</i>
Apr 2014 - Jul 2015	<b>Network Engineer (IPTV – OTT)</b> <i>Atyaf Telecommunications &amp; Infrastructure WLL, Al Manama, Bahrain</i>
Dec 2012 - Dec 2013	<b>IT Support Engineer</b> <i>Dynamics Solutions WLL, Al Manama, Bahrain</i>
Nov 2009 - Mar 2012	<b>Associate Network Engineer</b> <i>Royal Media Network, Lahore, Pakistan</i>

## Key Responsibilities

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### ***At Master Production's***

- PC assembly disassembly troubleshooting hardware & software issues to make the PC run optimal as per customer satisfaction.
- Dealing customers for the purchase of new computers and accessories.
- Invoicing, returns, warranty claims

### ***At The Videographers***

- Day to day IT support to local and remote users.
- Maintenance for storage NAS for the optimal performance.
- Data management of the storage.
- Equipment procurement, Inventory Management and reporting that includes IT & Video production equipment
- Other technology related tasks.

### ***At LSS Technologies WLL***

- Engaged in various CCTV projects where key responsibility was to deploy access switches both POE & NonPOE.
- Day to day onsite technical support to the clients plus site visits for AMC & MMC.
- Commissioning of the IP cameras and Analytics integration.
- Configuration of various equipment i.e Network Switches, IP Cameras, Storage & Recording Servers.

### ***At Atyaf Telecommunications & Infrastructure WLL***

- Day to Day operations in IPTV NOC includes technical support to the IPTV users.
- Monitoring of the equipment, Analogue & Digital feed, Encoders, Transcoders, CDN, Middleware.
- Management of channel lineup, creating new subscription packages.
- Onsite visits for installation or troubleshooting of the equipment in Headend & Datacenter.

### **IT Certifications & Education**

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Nov 2015	<b>Brocade Certified vRouter Engineer 2013</b> <i>Brocade University</i>
Feb 2017	<b>Huawei Unified Communications &amp; Collaboration Sales Specialist</b> <i>Huawei, Al Manama, Bahrain with (Grade/Score) Pass</i>
Jan 2017	<b>Huawei IP Network Sales Specialist</b> <i>Huawei, Al Manama, Bahrain with (Grade/Score) Pass</i>
Jan 2017	<b>Huawei Bearer Network Sales Specialist</b> <i>Huawei, Al Manama, Bahrain with (Grade/Score) Pass</i>
Jan 2017	<b>Huawei IT Sales Specialist</b> <i>Huawei, Al Manama, Bahrain with (Grade/Score) Pass</i>
Dec 2010	<b>CCNP</b> <i>Corvit Training Institute, Lahore, Pakistan</i>
Dec 2010	<b>CCNA</b> <i>Cisco, Lahore, Pakistan with (Grade/Score) Pass</i>
Yr. 2007	<b>Diploma in Computer Hardware &amp; Software</b>