



Amani Zayed Abdul Aziz AlBalushi

A Service desk analyst & Networking specialist by passion and a philanthropist by nature. Hard work coupled with persistence, and high ethical standards define myself. I see challenges as opportunity to learn and to grow in my career which enables me to take innovative approach towards (IT) problems. I strongly believe in teamwork, learning new things and sharing knowledge.

Work Experience

Jan-2019 Oman Tourism College

- Code reviewing to ensure coding standards and unified development standards
- Provide technical consultancy and assistance to team
- Understanding business requirements and translate to technical modules
- Fixing bugs and troubleshooting technical problems
- Train and help other team mates to resolve the technical problems
- Estimate all development tasks timeframe and meet deadlines
- Follow all the College processes such as workload prioritization
- Direct feedback to director on major projects
- Team lead for multiple Network and windows application
- Direct meetings with clients in case of major technical problems
- Send daily report of team Tasks to Project Manager
- Generating new ideas that can lead to simple solutions for staffs
- Involved in technical design & Analysis

Technical Skills

- **Technologies:** HTML, CSS3, Java, DSpace
- **Architecture:** Web Forms, Window Forms
- **Tools/Utilities:** MS Visual Studio 2010, 12, 13, 15, 17 & Notepad++ Arduino, NetBeans 8.2, WAMP Server

Education

- **CCNA Routing and Switching** (Scaling Networks)
- **CCNA Routing and Switching** (Switching Essentials)
- **Al-Amarat Secondary School for Girls** (Sep 2011 – July 2013)
- **Advance Diploma – (HCT) Oman** CGPA – 2.58 (Jan 2014 – Mar 2019)

Interpersonal & Technical Skills

- Excellent communication and problem-solving skills
- Ability to take timely decisions under pressure
- Effective team player
- A leader in critical situations
- A fair ability to interact with any kind of Computer software
- Good Management skills
- Solution and Detail Oriented
- Confident with Positive Attitude
- Good Skills on MS tools like MS Excel, PowerPoint

Languages

- Arabic - Native
- English - Native
- Turkish - Fluent

Contact

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