

Asim Zafar

Project/Product Manager

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SUMMARY

Experienced in Product and Project Management with 5+ years of experience managing complex projects in the banking industry. Proven ability to deliver projects on time and under budget while meeting regulatory requirements. Skilled at leading cross-functional teams to achieve strategic goals.

KEY SKILLS

- ✓ Project Planning & Scheduling
- ✓ Budget Management
- ✓ Risk Assessment & Mitigation
- ✓ Resource Allocation
- ✓ Team Leadership & Mentoring
- ✓ Regulatory Compliance
- ✓ Agile Methodologies
- ✓ Presentation & Reporting
- ✓ Stakeholder Management
- ✓ Bank Products & Services
- ✓ Financial Analysis & Reporting

PROFESSIONAL EXPERIENCE

IT Head/ Product Release Manager | BizHub Seef | July 2022 – Present

Working as IT head in the company where I currently manage strategic and tactical projects using onshore and offshore team members organized in a matrix environment. Effectively managed complex and high impact projects, one with over 50k BHD and 15 team members.

- Drove a robust qualification, reliability and design verification process. Collaborated with IT team and business experts through all phases of a project to ensure delivered solutions brought business value.
- Lead geographically and culturally diverse cross-functional teams for large projects across departmental and business units.
- Actively Tracked internal and external project risks where each risk was graded for probability and impact. Implemented communication plan to escalated risks as appropriate.
- Proficient in the project gating process where projects are estimated for cost, duration and business benefit. Established initial project budget and regularly tracked actual cost to projected cost.
- Coordinated testing effort for project and tracked internal and external project risks. Worked closely with deployment team to successfully promote hundreds of integrated modules for deploy.
- Technologies Used: Magneto, PHP, MongoDB & Click Up (PM Tool)

Projects:

- RPA(Robotic Process Automation) : Automating the process of retrieval and calculation of average market product prices for displaying summarized financial report and dashboard for the vendor.
- Enterprise API gateway: AWS API gateway setup for the APIs to be securely used by internal development team and third parties for secure connection
- AWS EC2 Instance: Setting up and configuring Multiple EC2 Instances along with load balancing and assigning dynamic IPs for hosting.
- Credit/Debit Card and Benefit payment gateway implementation: Implemented the complete setup for payment initially through Gate-e payment portal and ported the payment setup configuration to AFS payment portal.
- Infrastructure Setup : Microsoft 365 email , One Drive , Back Up, Email archiving for security reasons.

IT Project and Product Manager | NextGen Hub | June 2019 – June 2022

Responsible for creating, updating and managing individual project budgets to ensure assigned projects attain an acceptable profit margin and returns on investment. Facilitate communication, address mid-level and executive level concerns, and maintain deadlines.

- Assess the Scrum Maturity of the team and organization and coach the team to a higher level of maturity, at a pace that is sustainable and comfortable for the team and organization.
- Protect the development team from outside interference, facilitate discussion, decision making, and conflict resolution and motivate work completion with coercion, assigning, or dictating the work.
- Promote internal and external communication to improve transparency, help radiate information and remove roadblocks.
- Implemented rigorous monitoring of new features to ensure they continued to meet the KPIs and identified solutions to enhance performance.
- Responsibilities included Reviewing all Code before Pushing to production, to make sure adherence to standards.
- Technologies Used: Angular 9.0+, Ionic 4.0+, Firebase, MySQL, React, ReactNative, JIRA (PM Tool)
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Lead Full Stack Developer & System Analyst | Information & eGovernment Authority, IGA | Sept 2018 - Feb 2019

Worked as Senior Full-Stack developer and system analyst and developed the code following common security practices and developed design patterns. Documented 100% of technical specifications and dependencies of applications. Designed, developed and modified 25+ software systems and custom components.

- Taqyeem System (Government Auditing Application) - System had to be overhauled and transferred from Angular to Angular JS technology. The responsibilities included choosing a new template, deciding the number of layers required for the system. Major decisions such as usage of middle ware and the complete structure of the code itself.
- CRS System (Individual Profiling Application) - Made the new and more organized way of translating and shifting between languages. Made a more organized practice of coding in Angular by creating separate components for each re-usable asset.
- Technologies Used: Angular 1.0 & 11.0+, PostgreSQL, Java, Android Studio , JIRA (PM Tool)

Full-Stack Developer | SINC, Seef | Feb 2018 – June 2018

Worked with the rest of the team members to program and release the highly demanded “Job-costing” feature for the system. Developed a detailed COVID-19 alert system for the employees and clients on the web and mobile application system. Successfully integrated MYOB and XERO accounting web applications with SINC timesheets.

- Making SINC application appear on MYOB and XERO application store.
- Analyzing MYOB and XERO documentation in detail and explaining to the team their roles and responsibilities.
- Coding, testing and even providing customer services to the Clients using the SINC integration with MYOB and XERO
- Technologies Used: React, React-Native, Firebase, XERO, MYOB

PROJECTS

Product Manager & Head Developer - Worked as a freelance product manager with 5 members of junior developers under me to achieve the following projects.

Yam3a | A Food Ordering system very similar to Talabat dedicated but not limited to Catering. The application had a very distinct feature of “bidding” where the clients could bid to provide services to the customers.

Tweet Classifier | The system was made for the Analysts and Auditors to classify the tweets into different categories allowing them to make the marketing moves accordingly.

Reminders Application | Using IONIC and Firebase the application had basic requirements of adding, removing, sharing typed notes.

Online Cinema Booking System | The web-based application was made to accommodate the complete system to view, rate, comment and reserve movie tickets online.

Hospital Database System | The system was a solo project where the complete hospital database management had to be made and analyzed.

EDUCATION

University of Bahrain, Bahrain – BSc in Computer Science | Graduated Degree with Honors | 2020

CERTIFICATES

- CAPM (Certificate Associated to Project Management) | 2022.
- COBIT5 Foundation | 2018
- AWS foundation | 2023
- AWS Dev Ops | 2023