



ZOHAIB AHMED SIDDIQUE

IT Specialist

CONTACT



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Web

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EDUCATION

2020

BS COMPUTER SCIENCE
IQRA UNIVERSITY

2015

INTERMEDIATE
SSAT DEGREE COLLEGE

2013

MATRICULATION
ROSE HEAVEN EDUCATIONAL WORLD

SKILLS

Microsoft Office
TCP/IP
Troubleshooting
Technical Support
Network Configuration
Windows installation
Domain Management
Problem Solver
Customer Service
Windows Environment
Software Installation

REFERENCES

To be furnished upon request

PROFILE

Seeking for an Information Technology Specialist position in a fast paced growing organization to utilize my expertise in IT support, customer service support, desktop support, software development, cyber learning and testing, as well as in software deployment and support using agile development methodologies. Possessing well honed skills in computer science in addition to excellent communication skills.

EXPERIENCE

June 2022- Oct 2022

Riviera Car Rental | Janabiyah

IT SPECIALIST

- Involved in technology infrastructure changes that most benefits the end-users.
- Manage, upgrade and troubleshooting office networks, A/V systems, Google Apps, Self Service to enable the company's team to operate software and hardware smoothly.
- Track record of learning new tools and systems, gaining enough depth to assist users and manage permissions.
- Maintaining record of there IT assets.
- Configuring domain based email such as Zoho Mail

Oct 2021 - May 2022

Ministry Of Interior | Health IT | Manama

IT SUPPORT SPECIALIST

- Network and Internet Support.
- Hardware Installation.
- Software Installation and upgradations as per rules and law.
- Maintaining IT assets.
- Upgrading existing systems.
- Providing all type of Desktop and electronic devices solution.
- Setting up virtual group meetings on zoom and Microsoft Teams.
- Troubleshooting technical issues

May 2018 - March 2021

Smart Elektron | Karachi | Pakistan

JR. SOFTWARE DEVELOPER

- Developed modules of web application in asp.net and involved in writing C# , JAVA classes.
- Responsible for making custom web pages with the help of Html ,CSS and bootstrap. Responsible for designing use cases ,sequence diagram, unit test cases and class diagram during construction phase of module assigned to our team.
- Designed and developed of database objects in MS SQL server management studio. Created presentation layer (web form) using asp.net platform along with html, JavaScript and C#.

CERTIFICATIONS

- CompTIA CySA +
- Project Management
- Employability Skills
- Microsoft Office.