



Mohammed Atef Abdelhafez Mohammed

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Objective

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

Experience

- **McDonald's Bahrain** 01-10-2021 - Now
Second Assistant manager
I started my my carrier as a crew trainer on October 2021
Then i got my chance to be a shift leader on 01-07-2022
On August 2023 i promoted as a Second assistant manager till now
- **KFC Bahrain** 21-01-2020 - 30-09-2021
Crew member
- **Wasla Outsourcing Vodafone Egypt** 01-10-2019 - 01-01-2020
Call centre agent
- **McDonald's Egypt** 10-10-2014 - 30-09-2019
Crew Trainer
As a McDonald's Crew Trainer, I excel at guiding and motivating team members to deliver top-notch customer service. My expertise lies in training new hires, ensuring adherence to company standards, and fostering a positive work environment. With a keen eye for efficiency and a commitment to upholding McDonald's values, I play a key role in shaping a skilled and dedicated crew.
- **Elrwad High service for Money transfer** 15-01-202 - 30-07-2020
ATM technician
I feeding the machines with all types of money
Checking the machines error

Education

- **Central Valley College of Technology** 2013
Technical Commercial institute
Accounting

Skills

- Team player
- Problems solver
- Decision maker
- Fast learner
- Computer Skills

Achievements & Awards

- Crew trainer class Certificate
- Shift leader transition certificate
- Advanced shift leader transition certificate

Languages

- Arabic native language
- English intermediate language