



Yousuf Ali Badhusha

Engineering Team Member



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Bahrain Bay, Bahrain



PERSONAL SUMMARY

Personable Hospitality Specialist with 10 years of success in guaranteeing customer satisfaction through personable engineering services and attendance to guests' needs. Adept of promptly assisting customers by uncovering preferences. Passionate about providing upbeat and friendly service, resulting in consistent return customers.



TECHNICAL SKILLS

- Experienced in various system such as HVAC & Refrigeration, BMS, Access Control, Fire alarm, Firefighting, PAVA, FM-200.
- Expertise in reading blueprints and leading installation of heating, air conditioning and refrigeration systems as well as Electrical, Mechanical, Fire & safety system and BMS.
- Well knowledge about testing and troubleshooting of HVAC system.
- Experience of working with IT systems on various platforms. Such as Windows 10, 8 7, MS Office (Excel, Word, PowerPoint).
- Ability to find creative solutions with proven problem-solving capabilities offering support where required.



PROFESSIONAL ACTIVITIES

- Supports the smooth running of property maintenance department, where all areas are maintained to the highest levels.
- Works proactively to improve guest satisfaction and comfort, delivering a positive and timely response to guest enquiries.
- Commitment to delivering exceptional guest services with a passion for the hospitality industry.
- Delivers on plans and objectives where property maintenance initiatives & hotel targets are achieved.
- Make sure that assigned works is executed in a timely manner.
- Provide regular feedback on overall work status, provide insights into how performance can be improved.
- Accountable for ensuring that costs and inventory are controlled, that productivity and performance levels are attained.
- Assure maintenance work at minimal costs and ensure the team achieves work targets in line with the quality standards.

- Inspection and quality assurance of maintenance work by technicians and vendors.
- Take ownership of the planned preventive maintenance program addressing maintenance, environmental and conservation matters.
- Ensures adherence and compliance to all legislation where due diligence requirements and best practice activities are planned, delivered, and documented for internal and external audit, performing follow-up as required.
- Develop a team to solve day-to-day operational issues and reach short and long-term performance goals.
- Raising RFQ & PO, comparing the quotations based on requirement.

WORK HISTORY

- Hilton Garden Inn, Bahrain, Engineering Team Member, (March 2021 to Present)
- Hilton Dubai Jumeirah, UAE, HVAC Tech / Acting Admin & Storekeeper / Acting Supervisor (March 2014 to March 2021)
- Golden Sands Hotel Apartments, Dubai - UAE, A/C Technician (2012 to 2014)
- Universal Voltas LLC, Dubai - UAE, A/C Mechanic (2009 to 2012)
- Galaxy Hospital, India, A/C Mechanic (2008 to 2009)
- Classic Chiller, India, Assistant / Trainee of the A/C & Cooler Mechanic, India (2007 to 2008)

ACADEMIC PROFILE

- Refrigeration & HVAC Mechanic at N.C.V.T.(ITI)
Mohamed Ismail Technical Training Institute, India
{2007}
- Secondary School {SSLC}
Muslim Higher Secondary school, India {2005}

TECHNICAL COURSES

- Certificate of Management Systems in MS Office, MS Word & MS PowerPoint
- Building Management System
- Brichstreet
- OASYS Payroll
- Synergy MMS

INTERPERSONAL SKILLS

- Lead 1.1: Virtual Leadership Development Series with Harvard (EMEA) assisted through Hilton.
- Multi-talented technician consistently rewarded for success in planning and operational improvements.
Experience in policy development and staff management procedures positively impacting overall morale and productivity.
- Experienced HVAC tech / Supervisor with over 10 years of experience in Hospitality. Excellent reputation for

resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits.

- HVAC tech / Supervisor where my skills and knowledge can be successfully utilized to enlarge productivity. Profile: An accomplished and diligent HVAC technician with wide knowledge in troubleshooting and maintenance of heating, ventilation, and air-conditioned devices. Possess remarkable skills in diagnosing and solving the problems. Possess positive and good communication skills.

PERSONAL PROFILE

Nationality : Indian
Date of Birth : 26/07/1989
Marital Status : Married
Passport Details : Passport No: R8130853
Place of Issue: Madurai
Date of Expire: 25-07-2027

LANGUAGES

Tamil	Native	● ● ● ● ●
English	Excellent	● ● ● ● ●
Malayalam	Advanced	● ● ● ● ●
Hindi	Basic	● ● ● ● ●

DECLARATION

I hereby declared that the above said information is true to the best of my knowledge.

Place: Bahrain
Date:

Yours sincerely
Yousuf Ali Badhusha