

Curriculum Vitae



PERSONAL

Name

Anildi Shabani

Address

Road 3308 blck 332 bld 442
Manama

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Email

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Date of birth

26-09-1999

Place of birth

Albania

Gender

Male

Nationality

Albanian

Driving licence

B

LinkedIn

Anildi Shabani

INTERESTS

Football, Swiming, Travelling,

PERSONAL PROFILE STATMENT

Energetic and ambitious person who has developed a matured responsible approach to costumer service .

Positive minded and friendly person enjoying meeting new people and experiencing other cultures. Determined to always perform well and manage any demanding requests.

WORK EXPERIENCE

- Aug 2015 - Nov 2017 **-Newspaper Delivery**
Panorama Newspaper, Fier / Albania
 - Pick up and sorting of various newspaper for costumer and bussines delivery .
 - Selected the most efficient routes for daily deliveries.
 - Resolved costumer complaints and adjusted orders .
- Sep 2015 - Nov 2016 **-Banquete and Weddings Waiter**
Irna Restaurant, Fier / Albania
 - Working as part time in banquets, weddings and diffrent events that the restaurant was organizing.
 - In this period of working time i learned how to handle the preassure and working part as a team.
- Aug 2017 - Nov 2017 **- Strasbourg Bar Lounge Waiter**
Strasbourg Bar Lounge, Tirana / Albania
 - Serving the guests food and drinks.
 - Providing a warm welcome for them .
 - Taking orders and offering them advice over the menu.
 - Answer the guest requires politely.
 - Being kind with every guest.
- Dec 2017 - Aug 2019 **- Iris Lounge Waiter**
My cafe spc, Adliya / Manama
 - Led my guests through a monumental lounge experience.
 - Starting with a high energy gretting and explaining of lounge specifics, menu questions , upsale and expeditious order delivery.
 - Tailored my costumer service skill set to the particular needs if each table
 - Worked extremly well in our dynamic of "pooled" house.
 - Helped others to ensure all of the guests had the best experience possible.
- Sep 2021 - Present **- Mahonia Restaurant Lounge Waiter**
My cafe spc

- Provided excellent standards of service to guests.
- Maintained knowledge of menu, various cuisines and wine
- Engaged with and influenced guests' experience
- Created aesthetically pleasing presentation of menu offerings.
- Promptly deliver dishes to ensure proper temperature of the meal

Worked with famous chefs as :

- Herve Pronzato (background Michelin star)
- Augustin Balbi (87 ranking in world's best chef)
- Julien Royer ("Odette" 3 Michelin star)
- Bruno Oger ("The Villa Archange" 2 Michelin star)
- Adel Mannai (Part of team of Pierre Gagnier and Yanick Alleno)

EDUCATION AND QUALIFICATIONS

└ Sep 2015 - Jul 2018 *High School, Fier / Albania*

REFERENCES

└ My cafe sp

SKILLS

- Excellent communication skills
- Customer service-orientated
- Time management
- Sales and promotions
- Mathematical aptitude
- Critical thinking
- Problem solving skills
- Superior organization skills
- Team Player
- Professional appearance