

Curriculum Vitae



PERSONAL PROFILE STATEMENT

Energetic and ambitious person who has developed a matured responsible aproach to costumer service .

Positive minded and friendly person enjoying meeting new people and experiencing other cultures. Determined to always perform well and manage any demanding requests.

PERSONAL

Name

Anildi Shabani

Address

Road 3308 blck 332 bld 442
Manama

Phone number

+97333275173

Email

anildshabani27@gmail.com

Date of birth

26-09-1999

Place of birth

Albania

Gender

Male

Nationality

Albanian

Driving licence

B

LinkedIn

Anildi Shabani

INTERESTS

Football, Swiming, Travelling,

WORK EXPERIENCE

- Aug 2015 - Nov 2017 **-Newspaper Delivery**
Panorama Newspaper, Fier /Albania
 - Pick up and sorting of various newspaper for costumer and bussines delivery .
 - Selected the most efficent routes for daily deliveries.
 - Resolved costumer complaints and adjusted orders .
- Sep 2015 - Nov 2016 **-Banquete and Weddings Waiter**
Irna Restaurant, Fier /Albania
 - Working as part time in banquets, weddings and diffrent events that the restaurant was organizing.
 - In this period of working time i learned how to handle the pressure and working part as a team.
- Aug 2017 - Nov 2017 **- Strasbourg Bar Lounge Waiter**
Strasbourg Bar Lounge, Tirana /Albania
 - Serving the guests food and drinks.
 - Providing a warm welcome for them .
 - Taking orders and offering them advice over the menu.
 - Answer the guest requires politely.
 - Being kind with every guest.
- Dec 2017 - Aug 2019 **- Iris Lounge Waiter**
My cafe spc, Adliya / Manama
 - Led my guests through a monumental lounge experience.
 - Starting with a high energy gretting and explaining of lounge specifics, menu questions , upsale and expeditious order delivery.
 - Tailored my costumer service skill set to the particular needs if each table
 - Worked extremly well in our dynamic of "pooled" house.
 - Helped others to ensure all of the guests had the best experience possible.
- Sep 2021 - Present **- Mahonia Restaurant Lounge Waiter**
My cafe spc

- Provided excellent standards of service to guests.
- Maintained knowledge of menu, various cuisines and wine
- Engaged with and influenced guests experience
- Created aesthetically pleasing presentation of menu offerings.
- Promptly deliver dishes to ensure proper temperature of the meal

Worked with famous chefs as :

- Herve Pronzato (background michelin star)
- Augustin Balbi (87 ranking in world's best chef)
- Julien Royer ("Odette" 3 michelin star)
- Bruno Oger ("The Villa Archangel" 2 michelin star)
- Adel Mannai (Part of team of Pierre Gagnier and Yanick Alleno)

EDUCATION AND QUALIFICATIONS

 Sep 2015 - Jul 2018 *High School, Fier / Albania*

REFERENCES

 My cafe sp

SKILLS

- Excellent communication skills
- Customer service-orientated
- Time management
- Sales and promotions
- Mathematical aptitude
- Critical thinking
- Problem solving skills
- Superior organization skills
- Team Player
- Professional appearance