



George Sequiera

Senior Tour Consultant @ 24X7Rooms | Crafting Memorable Travel Experiences

Manama, Capital Governorate, Bahrain

Summary

Effective and forward-thinking Individual, bringing forth valuable industry experience and the skills to achieve real results. Adept in developing key relationships with strategic partners and committed to working to ensure a company continually moves in the right direction. Always eager to learn new skills, take on extra responsibilities, and grow professionally. Self-motivated, team player with strong organizational and interpersonal skills.

Experience

24x7Rooms

Senior Tour Consultant

April 2017-November 2025 (8 years 6 months)

Bahrain

- Provide the highest standard of customer service to all clients whether Retail, Government or Corporate, using all tools that are made available.
- Attend all customer queries in a timely and appropriate manner.
- Build valuable relationships with your customers & suppliers, ensuring a positive result for our clients.
- Maintain excellent working relationships with clients.
- Listen to our customers carefully, understanding their exact needs and requirements, wow them through our surprise and delight service.
- Ensure that all forms of contact are handled quickly and with a friendly 'can-do' attitude, whilst achieving and exceeding service & sales performance targets against key performance indicators.
- Assist in organizing Meetings & Events based on client's requirements.
- Supporting clients with last minute bookings, refund issues, reconfirmation & amendments
- Book & Issue Rails Tickets(Europe Sector)

STREE Group

Senior Travel Consultant

August 2016 - March 2017 (8 months)

AlGarhoud, Dubai, United Arab Emirates

- Accurately handled large amounts of money on the cash register.
- Maintain regular communication with customer prior to departure to provide updated travel information

Contact

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Top Skills

Customer Support
Problem Solving
Positive Attitude
Adaptable
Accountability
Multitasking
Team Player
Cash Handling
Computer Literacy

Languages

English
Hindi
Konkani
Gujarati

Driving License

Yes

including delayed departures and earlier flight availability.

- Booking flights, car hire, rail, hotels, cruises, etc.
- Helped management to identify workflow issues and find solutions.

Travel Designer - RezLive.com

Sr. Online Support Executive - Middle East

December 2011 - July 2016 (4 years 8 months)

JLT, Dubai, United Arab Emirates

- Providing offline assistance to travel agents spread across MENA region.
- Trained, coached, and supervised new staff members.
- Manage telephone and email enquiries in a timely manner.
- Understanding requirements and preferences of the clients and accordingly prepare quotations and providing them with exact solutions.
- Provide after office hours support in case of emergencies.
- Proactively participated in meetings and helped create new practices.
- Supervised and delegated tasks to a team of 7 people

SOTC

Outbound Sales Executive

December 2010 - November 2011 (1 year)

Ahmedabad, Gujarat

Education

Kuoni

Post Graduation in Travel & Tourism Management · (2010 - 2011)

Don Bosco College

Bachelor's degree, Travel and Tourism Management · (2007 - 2010)

St Xaviers Hansol

Higher Secondary, Commerce · (2005 - 2007)