



# George Sequiera

Senior Tour Consultant @ 24X7Rooms | Crafting Memorable Travel Experiences

Manama, Capital Governorate, Bahrain

## Summary

Effective and forward-thinking Individual, bringing forth valuable industry experience and the skills to achieve real results. Adept in developing key relationships with strategic partners and committed to working to ensure a company continually moves in the right direction. Always eager to learn new skills, take on extra responsibilities, and grow professionally. Self-motivated, team player with strong organizational and interpersonal skills.

## Experience

### 24x7Rooms

Senior Tour Consultant

April 2017-November 2025 (8 years 6 months)

Bahrain

- Provide the highest standard of customer service to all clients whether Retail, Government or Corporate, using all tools that are made available.
- Attend all customer queries in a timely and appropriate manner.
- Build valuable relationships with your customers & suppliers, ensuring a positive result for our clients.
- Maintain excellent working relationships with clients.
- Listen to our customers carefully ,understanding their exact needs and requirements, wow them through our surprise and delight service.
- Ensure that all forms of contact are handled quickly and with a friendly 'can-do attitude, whilst achieving and exceeding service & sales performance targets against key performance indicators.
- Assist in organizing Meetings & Events based on client's requirements.
- Supporting clients with last minute bookings, refund issues, reconfirmation & amendments
- Book & Issue Rail Tickets(Europe Sector)

### STREE Group

Senior Travel Consultant

August 2016 - March 2017 (8 months)

AlGarhoud,Dubai,UnitedArabEmirates

- Accurately handled large amounts of money on the cash register.
- Maintain regular communication with customer prior to departure to provide updated travel information

## Contact

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gsequiera23@gmail.com  
www.linkedin.com/in/george-sequiera-1b6a214b (LinkedIn)

## Top Skills

Customer Support  
Problem Solving  
Positive Attitude  
Adaptable  
Accountability  
Multitasking  
Team Player  
Cash Handling  
Computer Literacy

## Languages

English  
Hindi  
Konkani  
Gujarati

## Driving License

Yes

including delayed departures and earlier flight availability.

- Booking flights, car hire, rail, hotels, cruises, etc.
- Helped management to identify workflow issues and find solutions.

### **Travel Designer - RezLive.com**

**Sr.OnlineSupportExecutive - MiddleEast**

December 2011 - July 2016 (4 years 8 months)

**JLT, Dubai, United Arab Emirates**

- Providing offline assistance to travel agents spread across MENA region.
- Trained, coached, and supervised new staff members.
- Manage telephone and email enquiries in a timely manner.
- Understanding requirements and preferences of the clients and accordingly prepare quotations and providing them with exact solutions.
- Provide after office hours support in case of emergencies.
- Proactively participated in meetings and helped create new practices.
- Supervised and delegated tasks to a team of 7 people

### **SOTC**

**Outbound Sales Executive**

December 2010 - November 2011 (1 year)

**Ahmedabad, Gujarat**

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## **Education**

**Kuoni**

Post Graduation in Travel & Tourism Management · (2010 - 2011)

**Don Bosco College**

Bachelor's degree, Travel and Tourism Management · (2007 - 2010)

**St Xaviers Hansol**

Higher Secondary, Commerce · (2005 - 2007)