



# RAGESH CHENIKANDY

Data Analyst

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[linked in](#)

## Skills

Fast Learner

Microsoft Excel

Microsoft Office

Data Verification and Maintenance

Predictive Modeling

Excellent Communication Skills

Data Munging

Strong Analytical Skills

Leadership Skills

TABLEAU

POWER BI

PYTHON

SQL

ORANGE

## Languages

English

## Profile

Seeking an opportunity in the data science field, in order to use my technical skills, expertise, and knowledge, to contribute to business growth for the organizations, A service-oriented person with a deep desire to acquire knowledge and skills which can be applied to find solutions to business problems.

## Employment History

### Project Experience, (Ascencia Business school)

- Retail Compliance Campaign Investment Optimization.
- Telecom customer plan change prediction.
- Credit card default customer prediction.
- Sales analysis YTD 2020-2021 for a logistics start-up using Tableau.

### Service Coordinator(Team lead), Jashanmal National L.L.C, Manama

April 2015 — March 2022

- Worked as after-sales service and last-mile delivery team lead.
- Worked to ensure a positive and hassle-free customer experience.
- Preparing an in-depth analysis of customer feedback, Revenue, team productivity, and inventory.

### Technical Assistant, Nespresso Bahrain, Manama

August 2010 — April 2015

- Worked as an after-sales customer and technical support.

### IT specialist, EK computers W.L.L

May 2010 — July 2010

- IT hardware's sales and service

## Education

### Masters in Business Administration, ASCENCIA BUSINESS SCHOOL, Dubai

December 2020 — Present

Pursuing MBA in Data Science and Applied AI

**Bachelors in technology, North East Frontier Technical University, Alang**

September 2020 — August 2020

B.TECH IN electronics and communication with CG PA 6.66

**KMCT college of engineering, Kozhikode**

June 2003 — June 2007

B.tech in electronics and communication engineering course completed

**High School Diploma, NHSS Vakayad, Kozhikode**

June 2000 — April 2002

Computer Science.

**Extra-curricular activities****sports**

Professional Cricket player

**References**

References available upon request