



# AHMED AZIZ

## WORK EXPERIENCE

### Vox the Theatre Employee

Jun 2019 - Dec 2019 Vox Cinemas Company

Reviewed tickets for authenticity and applicability to particular event.

Directed ticket holders to seats and facility locations.

Sold admission, processed payments and issued tickets.

Provided information about current and future events at facility.

Greeted customers with smile and provided friendly, knowledgeable service.

### Sales Consultant

Feb 2017 – Jun 2019 TREAVELEX Money Exchange

Used consultative sales approach to understand customer needs and recommend relevant offerings.

Worked with sales team to collaboratively reach targets, consistently meeting or exceeding personal quotas.

Responded to telephone and in-person requests for information.

Maintained organized, presentable merchandise to drive continuous sales.

### Store In-charge

May 2015 – Jul 2016 FRESCO Fruit Art Company

Kept all documentation and records accurate and up-to-date with latest data to prevent errors in processing or delivery.

Offered expertise in inventory management and current stock levels to internal teams and customers to facilitate accuracy and product availability.

Tracked production and quality control systems to proactively identify deficiencies.

Created and enforced detailed organization processes to increase quality service standards.

## PROFILE

Enthusiastic individual eager to contribute to team success through hard work, attention to detail, and excellent organizational skills. Dedicated to solutions-oriented problem-solving and critical thinking. Motivated to learn, grow, and excel.

## SKILLS

Management	● ● ● ●
Sales Techniques	● ● ● ●
Customer Service	● ● ● ●
Report Writing	● ● ● ●

## STRENGTHS

Organization	Communication
Problem-solving	Openness
Adaptability	Collaboration

## AWARDS

Travelex –employee of the month 2017  
Costa Latte Art Maestro Champion 2014  
Costa Barista of the Year Champion 2014

## EDUCATION

### English Access Microscholarship Program

Embassy of the United States of America

### English Communication Skills

British Council

## LANGUAGES

ARABIC



ENGLISH

