



# KAMAL EJJAAFARI

## IT Project Manager

### OBJECTIVE

A dynamic IT Specialist. Holding a Master in IT, ITIL, FortiGate Network Security Certified, Nutanix Platform Certified, Sophos and Red hat Linux...

With more than 10 years of direct experience with IT infrastructure technologies and information Security implementation and operation across private and public Sectors. Always looking for new ventures where I can apply my expertise, learn and evolve.

### PROFESSIONAL EXPERIENCE

**April 2020 – onwards. S2M Transaction GCC – Manama City, Kingdom of Bahrain**  
IT Project Manager

- Manage S2M TGCC ACS 2.1 project with EMVCo and VISA.
- Manage ACS 3DS 1.0 certifications and Go-Live projects with VISA and Master Card.
- Manage ACS 3DS 1.0 Platform certifications and re-certifications projects with the QSAs.
- Manage infrastructure projects according to budget and quality required to deliver new infra requirements.

**April 2016 – April 2020. S2M Transaction GCC – Manama City, Kingdom of Bahrain**  
IT Manager

- Designing and implementing S2M TGCC Data Center based on hyper-converged technology.
- Building the Total Cost of Ownership with the best quality and cost.
- Hardening and secure the platform based on PCI DSS v3 and ACS 3D secure regulations.
- Managing the infrastructure connectivity with banks and 3rd parts services (SMS gateways, VAP and MIP ...)

**May 2013 – April 2016. BTAM (Minister of Interior Project) – Abha City, Saudi Arabia**  
Technical Supervisor Engineer

- Manage and supervise systems engineers for daily datacenter operation and maintenance.
- Implementing solutions upon customer request within specific time limits.
- Driving service level agreement adherence; involved in system implementations.
- Ensuring continuous service improvement in compliance with policies, procedures & processes.

**May 2010 – April 2013. BTAM (Minister of Interior Project) – Al Qasim City, Saudi Arabia**  
Data Center Engineer

- Administrate HP EVA “Enterprise Virtual Array” (HP Servers).
- Administrate IP Telephony System: Call Manager; Cisco Core switch, IP phones.
- Administrate CCTV systems based on NetAvis solution and Redhat Linux OS.

**September 2009 - May 2010. OTEO – Offshore Telecom Operator – Casablanca – Morocco**  
IT Implementation Lead

- Providing support to IT infrastructure team and casanearshore customers IT staff.
- Managing casanearshore new clients inhouse data and telecom installation.
- Managing casanearshore datacenters connectivity and UAT with the park clients.