

ISMAIL ESSAMELDIN

SEOUD



Contact

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Languages

Arabic
English – A1

Personal Data

- Date of birth: 5/10/1981
- Military service:
Postponed
- Marital status: Marred
- Nationality: Egyptian

Summary

Results-driven individual with 12 years of successful experience as a restaurant manager in chain concepts. I am committed to provide an incredible guest experience to all diners so they will have a wonderful impression and experience. Food quality is a top priority to me, and I strive to ensure that all plates served look and taste amazing. With talented experience in working in a team of employees from diverse backgrounds and using creative methods to keep everyone motivated and working towards a common goal.

Skill Highlights

- Food cost control
- Management& crew training
- Strong leadership
- Labor Scheduling.
- Stock Level System.
- production level chart
- Food Safety and hygiene
- Profit & loss
- Sales forecasting
- Train new employees
- Yearly Planning
- Restaurant Business Planning (R.B.P)
- Train new employees
- Q.S&C

Experience

Operation Manager - June-2020 – Des-2020
Cook Door, Bahrain

Branches Manager - July- 2018 – June - 2020

Burger Arena, Bahrain

2018 -2017 – July -Manager – Jun Area

Cook Door, Egypt

2017 -2013 – July -Manager – Jun Branch

Cook Door, Egypt

2017 -2010 – July Mar--Manager – Assistant

Cook Door, Egypt

2009 -2007 – July July –Training coordinator –
Bonatti co. - Libya

2007 -2006 – July Camp boos - Mar-
Alebda co. for carting – Libya

Manager - Jan 2005 – May 2006 Assistant
Toba solution COM - Egypt

EDUCATION

May 2002 BS.C faculty of commerce – (accounting) – (THE HIGH INSTITUT OF DEVELOPED STUDYS)

EXTRA COURSES

- April 03– July Basic business skills acquisition program from Berlitz languages (Future generation foundation).
- June 02 –Aug 02 Computer Maintenance From (Imagine Company)
- Aug 02 – Sep 02 Access Course from (Computer Training Center)
- Sep 02 – Oct 02 Visual Basic 6 from (Computer Training Center)
- July 03 – Aug 03 PC Maintenance Software & Hardware From (Computer Training Center)
- June 04 – July 04 Hardware & Operating System & Certified as: A+ Computer Professional from (Computer Training Center)
- Aug 05 – Oct 05 Electronic Maintenance from (Kit Education Center)
- INTERESTS

Special training:

- The people Manager Coaches for Excellence Workshop (knowledge)
- Area Manager program (cook door)
- Management enhancement diploma administered (ZAD consulting group)
 - How to design a training program (cook door)
 - How to be a training coordinator (cook door)
 - Group training (cook door)
 - In store training (cook door).
 - Train the trainer (cook door).
 - Handling customer complaints (cook door).
 - Basic food safety (cook door).
 - How we work together (cook door).
 - Food cost control (cook door).
 - Sales forecasting (cook door).
 - Restaurant business plan (cook door).
 - Accounting course (cook door).
 - Americana performance management (cook door)

- Managing by objectives (cook door).
- Crew retention (cook door).
- Basic food hygiene(Johnson Diversey).
- Stock level system (cook door).

ABLE TO DO

- Hard worker and ambitious
- Self-motivated, dependable, and goal oriented
- Creative in many fields
- Ability to work under pressure and learn new tasks quickly
- Ability to work individually and as a co-operative team member
- Ability to communicate with different kinds of people
- I can design a training program
- I can build in store training system

I hereby certify that above information is

true to the best of my knowledge & belief

Ismail Esam