

# ISMAIL ESSAMELDIN SEOUD



## Contact

### Address:

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## Languages

Arabic

English – A1

## Personal Data

- Date of birth: 5/10/1981
- Military service:  
Postponed
- Marital status: Married
- Nationality: Egyptian

## Summary

Results-driven individual with 12 years of successful experience as a restaurant manager in chain concepts. I am committed to provide an incredible guest experience to all diners so they will have a wonderful impression and experience. Food quality is a top priority to me, and I strive to ensure that all plates served look and taste amazing. With talented experience in working in a team of employees from diverse backgrounds and using creative methods to keep everyone motivated and working towards a common goal.

## Skill Highlights

- Food cost control
- Management & crew training
- Strong leadership
- Labor Scheduling.
- Stock Level System.
- production level chart
- Food Safety and hygiene
- Profit & loss
- Sales forecasting
- Train new employees
- Yearly Planning
- Restaurant Business Planning (R.B.P)
- Train new employees
- Q.S&C

## Experience

**Operation Manager** - June-2020 – Dec-2020  
**Cook Door, Bahrain**

**Branches Manager** - July- 2018 – June - 2020  
**Burger Arena, Bahrain**

2018 -2017 – July -**Manager** – Jun **Area**  
**Cook Door, Egypt**

2017 -2013 – July -**Manager** – Jun **Branch**  
**Cook Door, Egypt**

2017 -2010 – July Mar--**Manager** – **Assistant**  
**Cook Door, Egypt**

2009 -2007 – July July --**Training coordinator** –  
**Bonatti co. - Libya**

2007 -2006 – July **Camp boos** - Mar-  
**Alebda co. for carting – Libya**

**Manager** - Jan 2005 – May 2006 **Assistant**  
**Toba solution COM - Egypt**

## **EDUCATION**

May 2002 BS.C faculty of commerce – (accounting) – (THE HIGH INSTITUT OF DEVELOPED STUDYS)

## **EXTRA COURSES**

- April 03– July Basic business skills acquisition program from Berlitz languages (Future generation foundation).
- June 02 –Aug 02 Computer Maintenance From (Imagine Company)
- Aug 02 – Sep 02 Access Course from (Computer Training Center)
- Sep 02 – Oct 02 Visual Basic 6 from (Computer Training Center)
- July 03 – Aug 03 PC Maintenance Software & Hardware From (Computer Training Center)
- June 04 – July 04 Hardware & Operating System & Certified as: A+ Computer Professional from (Computer Training Center)
- Aug 05 – Oct 05 Electronic Maintenance from (Kit Education Center)
- INTERESTS

## **Special training:**

- The people Manager Coaches for Excellence Workshop (knowledge )
- Area Manager program (cook door)
- Management enhancement diploma administered (ZAD consulting group)
- How to design a training program (cook door)
- How to be a training coordinator ( cook door )
- Group training (cook door )
- In store training (cook door).
- Train the trainer (cook door).
- Handling customer complaints (cook door).
- Basic food safety (cook door).
- How we work together (cook door).
- Food cost control (cook door).
- Sales forecasting (cook door).
- Restaurant business plan (cook door).
- Accounting course (cook door).
- Americana performance management (cook door)

- Managing by objectives (cook door).
- Crew retention (cook door).
- Basic food hygiene( Johnson Diversey).
- Stock level system (cook door).

### **ABLE TO DO**

- Hard worker and ambitious
- Self-motivated, dependable, and goal oriented
- Creative in many fields
- Ability to work under pressure and learn new tasks quickly
- Ability to work individually and as a co-operative team member
- Ability to communicate with different kinds of people
- I can design a training program
- I can build in store training system

**I hereby certify that above information is**  
**true to the best of my knowledge & belief**

**Ismail Esam**