RAJESH R

IT / Systems Specialist

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✉ **rajeshrvasu@gmail.com**

Targeting senior-level assignments in entire gamut of IT Infrastructure with a reputed organization.

Core Competencies

Server Management

Virtualization - VMware, Hyper V

SCCM, Windows Active Directory

Cloud Computing, Azure

Patch Management, WSUS

Network Support, Wintel

IT Asset Management & Technical Support

Disaster Recovery, Security

Wintel, PowerShell, Office 365

Hardware, Ticketing Tool

Team Building & Leadership

Profile Summary

- A certified IT Professional with vast experience in managing IT infrastructures and Data-center operations across multiple platforms.
- Skilled problem identifier and troubleshooter comfortable managing systems, projects and teams in a range of IT environments.
- Multi-talented with good all-round technical skills and the ability to develop and maintain close working relationships with other support and development teams.
- Having the personal drive required to deliver a service that exceeds the expectations of colleagues and end users through a positive, well organized and structured work ethic.
- Exhibited excellence in streamlining IT operations, implementing controls, systems integration, team leadership and employee development that brought productivity and business optimization.
- Insightful knowledge of Azure and VMware.
- Excellent communication, interpersonal, analytical & negotiation skills with strong organizational and team building capabilities.

IT Certifications

- CCNA – Cisco Certified Network Associate – CISCO ID# CSCO11632828.
- MCTS - Microsoft Certified Technology Specialist - MCP ID- 7118761.
- MCITP - Microsoft Certified IT Professional – Enterprise Administrator.
- Azure Administrator Associate
- Azure Solutions Architect Expert.
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Career Timeline

United 4 IT Solutions – India as Web Developer & IT Support.

Antz Media – India as System Administrator

Working as Freelance IT Infrastructure Support Engineer

| Mar'2000 – Nov'07 | Mar'08 – Apr'09 | May'09 – Mar'11 | May'11 – Jun'18 | Jan'19 - |

Golf Scaffolding - UAE as IT Administrator.

Paris Gallery – Bahrain as Infra Structure Support Specialist.

💼 Work Experience

January 2019 –
Freelance IT Infrastructure Support Engineer

- ❖ IT infrastructure implementation.
- ❖ Implementation and maintain the Hyper V.
- ❖ Windows Server, Active Directory implementation and management.
- ❖ Azure Architect, Implementation and Administration.
- ❖ Ensure proper backups are maintained for all the critical data of the organization.

May 2011 – June 2018
Paris Gallery Bahrain as IT Specialist; reporting to the IT Manager
One of the leading luxury retailer Company in the Middle East

Role:
- ❖ Ensured smooth running of regions multi-site IT infrastructure.
- ❖ Monitoring the virtual infrastructure using ManageEngine OP Manager.
- ❖ Managed and monitored WSUS, Antivirus and Anti-spam solutions for entire Organization.
- ❖ Monitors potential malware threats, vulnerabilities and implements appropriate courses of action.
- ❖ Maintained the VMware environment with ESXi, vCenter, vMotion, HA Cluster, P2V and Patch Update.
- ❖ Ensure proper backups are maintained for all the critical data of the organization.
- ❖ Managed, troubleshoot and monitor centralized wireless solution using Motorola/Zebra.
- ❖ Provided escalated Level 3 user support to resolve various problems with Internet, Email communication and helpdesk escalations.
- ❖ Analyze, log, track and complex software and hardware matters of significance IT devices and application to meet business needs.
- ❖ Installed, Configured and Optimized Servers, Printers, Print servers, POS, PDA, Access Point.
- ❖ Maintained and Managed of client workstations through site visit as well as through remote to ensure work is performed in accordance with company policy.
- ❖ Managed and tracked the full IT asset, license, and maintained life cycle, from procurement to retirement.
- ❖ Managed EPABX (Panasonic) device.
- ❖ Familiar with CISCO Routers.

Significant Accomplishments:
- ❖ Worked as a part of the team to establish new antimalware to ensure operational excellence.
- ❖ Purchased of IT equipment's and software's in line within agreed budgets.
- ❖ Responded to and resolved fast and accurate troubleshooting of escalated IT issues from employees.
- ❖ Achieved cost saving worth 1200 BHD/Month for Internet charges.

May 2009 – March 2011
AntzMedia, Cochin, India as IT Administrator; reported to the Director

Role:
- ❖ Active Directory infrastructure implementation and administration.
- ❖ Managed users, user permissions and creating folders for the users, applying disk quotas for the users, managed Files and Folder security.
- ❖ Configured and managed Active Directory.
- ❖ Managed and monitored of daily backups.
- ❖ Liaising & meeting with external suppliers of IT services.
- ❖ Managed Virtual Box.
- ❖ Configure and managed Routers.

March 2008 – April 2009
Golf Scaffolding LLC, UAE as IT Administrator; reported to the IT Manager

Role:
- ❖ Active Directory infrastructure implementation and administration.
- ❖ Managed VPN connectivity in Fortigate Firewall.
- ❖ MDaemon mail server implementation and administration.
- ❖ Backup and Restore management.
- ❖ ERP user and menu administration.
- ❖ Assembling desktops and troubleshooting hardware.

March 2000 – November 2007
United 4 IT Solutions, Kochi, India as Web Developer & IT Support; reported to the IT Manager

Role:
- Maintained websites for clients and businesses.
- Examine and analyze website traffic.
- Payment Gateway linking with E-Commerce website developed in ASP.
- Hosting Websites, Configuring E-Mail's in Web server.
- Lead a group of people as a website project leader.
- Web Mail server linking with Google Apps.
- User and file management.
- Involved in the activities of Project development right from System Study, Analysis, and Design of Backend to Coding, Testing, Implementation, Maintenance and Support.

Skills
- Very good knowledge of Windows 2003,2008,2012,2016.
- Good Knowledge of Azure Architect and Administration..
- Good knowledge of Windows PowerShell scripting, WSUS.
- Good knowledge of VMware vSphere (ESXi and vCenter).
- Strong hardware knowledge (Configuration and Management).
- Strong implementation knowledge of Hyper-V.
- Strong knowledge of Remote server administration.
- Deep knowledge of Wintel platforms.
- Strong knowledge in Antivirus management (Sophos & Bitdefender).
- Strong knowledge in Backup tools (Symantec).

Education
- Bachelor of Science, Kerala University, India in 1996.
- Post Graduate Diploma in Computer Applications. (Amrita Institute).

Other course:
- E-Commerce Site Development.
- Amazon Web Service Solutions Architect Associate.

Personal Details
Date of Birth: 2nd January 1976
Languages Known: English, Hindi & Malayalam
Passport No.: P7467604
Passport Expiry : 02-03-2027
Driving License: India, Bahrain.