Abdul Majeed N

I T   I n f r a s t r u c t u r e   S p e c i a l i s t

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CompTIA ID: COMP001020126064

Profile

More than 14 years of experience in IT industry with the proficiency on Storage System, Blade Servers, Rack Mounted and Tower Servers, Backup Server Technologies, Infrastructure Monitoring tools, VMWare, Hyper-V, Nutanix Servers, IP Telephony, Active Directory, Exchange Server and Office365. Industrial Certifications such as A+, Network+, MCSE, MCSA, MCTS, MCITP and CCNA have given me the confidence to take any challenging assignment in the field of IT infrastructure management. I have also acquired a bold experience for the IT management in the banking sector by following standards like ITIL, ISO and PCI.

Technical Certifications

▸ **MCSE** (Cloud Platform and Infra) Charter Member

▸ **MCSE** Messaging (Exchange Server 2013)

▸ **MCSA** (Windows Server 2012)

▸ **MCTS** (Microsoft Exchange Server 2010, Configuring)

▸ **MCTS** (Win Server 2008 Network Infra, Configuring)

▸ **MCTS** (Win Server 2008 AD, Configuring)

▸ **MCTS** (Microsoft Windows Vista, Configuration)

▸ **MCSA** (Windows Server 2003)

▸ **CCNA** (Cisco Certified Network Associate)

▸ **MCSA** Messaging (Exchange Server 2003)

▸ **CompTIA Network +**

▸ **CompTIA A+**

Academic Qualifications

▸ **Bachelor's Degree in Botany 2001-2004**
Farook College – Calicut
University of Calicut, Kerala, India

▸ **Higher Secondary 1999-2001**
Board of Higher Secondary Education, Kerala (Science)

▸ **SSLC 1998-1999**
Board of Secondary Education, Kerala India

Work Experience

Ithmaar Bank B.S.C.
Since September 2017 till Date

Responsibilities:

▸ Configure, Monitor, Manage and Troubleshoot:
- ✔ Rack Mounted and Blade Servers.
- ✔ Windows Servers (Physical and VMs)
- ✔ Active Directory Environment
- ✔ DHCP and DNS Server File Server (DFS)
- ✔ Email System (MS Exchange Server)
- ✔ Office 365
- ✔ Servers on AWS
- ✔ VMWare and Hyper-V (VCenter &SCVMM)
- ✔ Hyper Converged System (Nutanix)
- ✔ Cisco IP Telephony
- ✔ Anti-virus protection (McAfee)
- ✔ Backup System (Data Protector)
- ✔ Monitor Systems (OPManager, QRadar &Netwrix)
- ✔ Storage System (HPE 3PAR)

▸ Troubleshooting technical problems and implementing solutions.

▸ Patch management on all Servers and Workstations.

▸ Documentation of IT Assets, procedures and configurations

Bahrain Telecommunications Company (Betelco)
November 2015 to July 2017

Responsibilities:

▸ Monitor, Manage and Troubleshoot Physical Servers which include both Rack Mounted and Blade Servers.

▸ Monitor, Manage and Troubleshoot Microsoft Windows Servers, which includes VMs on both VMWare and Hyper-V (SCOM).

▸ Install and Configure Microsoft Windows Servers for the Company.

▸ Patch Management on all Microsoft Windows Servers

Technical Skillset

- HP Servers (ML, DL and Blade Servers)
- HP 3PAR and Store Once Storage.
- Cisco Routers and Switches, VLAN and Routing Protocols
- Nutanix Servers
- IP Telephony

- OPManager
- IBM QRadar
- Netwrix Auditor
- SCCM and SCOM
- McAfee EPO, DLP, Drive Encryption
- TrendMicro IMSVA

- MS Windows Servers (2000, 2003, 2008, 2012, 2016 and 2019)
- Exchange Servers (2003, 2017, 2010, 2013 and 2016)
- Active Directory, DNS, SHCP, WINS, WSUS, TMG, SCCM
- VMWare, VCenter, Hyper-V and SCVMM
- Office 365
- AWS

- Micro Focus Data Protector
- Symantec Backup Exec
- HPE Store Once
- HPE LTO Store ever
- Basic Knowledge on Linux

Personal Details

DOB:	30-05-1984
Permanent Address:	Marwa Manzil
	K V Kave (PO)
	Pulikkal, Malappuram
	Kerala, India
	PIN: 673 637
Father's Name:	Veerankutty Nakkotil
Sex:	Male
Marital Status:	Married
Nationality:	Indian
Passport Number:	H5749568
Driving License:	Bahrain (8405585597)
Languages Known:	English and Malayalam

Zayani InfoSystems Middle East
Since 9th September 2015

Responsibilities:

- Planning, implementing, managing and troubleshooting various IT Infrastructure systems required for the company and its clients.

Bahrain Institute of Technology
Since 4th October 2009 to 7th September 2015

Responsibilities:

- Conduct network troubleshooting for general network problems.
- Configure and troubleshoot Active Directory and Exchange Server.
- Monitor and manage ISA Server and implementing security.
- Configure and Troubleshoot DHCP and DNS Servers.

Dhishna Technologies Pvt. Ltd
August 2005 to September 2009

Responsibilities:

- Configuring, managing and troubleshooting LAN.
- Administering Active Directory and Exchange 2003
- Implementing security and providing support to clients.
- Configuring and Troubleshooting DHCP, DNS and RAS Servers
- Configuring and troubleshooting Cisco Routers and Switches
- Providing Desktop support for the office area network.

Achievements and Soft Skills

- Competent Communicator Certification from Toastmasters International
- Competent Leader Certification from Toastmasters International
- "B" Certificate in NCC (National Cadet Corps) India
- Was elected as the NCC Leading Cadet at Farook College, Calicut

Team Player

Communication

Organizing

Social Commitment

Declaration

I hereby declare that the above-mentioned details are true and correct to the best of my knowledge

Place: Bahrain
Date: 08-10-2020

Abdul Majeed N